



East Hill Surgery

July 2025

Care Navigation

Care Navigation

Please note that all our receptionists have Care Navigation training so that they can accommodate you with the right person/service in a timely manner, therefore we would appreciate you giving them a brief description of your problem when phoning for an appointment. Thank you.

Prescribing of weight loss treatments in primary care settings in not allowed for managing overweight and obesity

Your GP Surgery is unable to prescribe Wegovy or Mounjaro unless you are under a specialist weight management service and meet the integrated care boards strict criteria.

DNA

We have generated a report on the appointments missed last quarter, totalling 74 hours

Parking

Please Note there is only Disabled Parking available in the Car Park at the rear of the surgery

Registration

For patients wishing to register at the practice we suggest the easiest was to do this is via our website at <https://easthillsurgery.co.uk/services/new-patients/>. We also have QR codes in the surgery.

Prescription Requests

Prescription can be requested via our website at <https://accurx.nhs.uk/patient-initiated/F81091/questions>

If you need any help requesting your prescriptions our reception team is more than happy to help. We have also recently created a guide on how to request the prescriptions via our website.

Staff

We have two new receptionists that will be joining our team. So we would like to welcome Diana and Laura.

Social Prescriber

help with connecting you to local community/support groups or signposts for advice and help in relation to: Social Isolation, Family support, Mental Wellbeing, Bereavement and debt management.