



East Hill Surgery

April 2025

Flu Clinics

Thank you to our PPG members that helped during our Flu Clinics this year.

Parking

Please Note there is only Disabled Parking available in the Car Park at the rear of the surgery

DNA

We have generated a report on the appointments missed last quarter, totalling 74 hours

Prescription Requests

Prescription can be requested via our website at <https://accurx.nhs.uk/patient-initiated/F81091/questions>

If you need any help requesting your prescriptions our reception team is more than happy to help. We have also recently created a guide on how to request the prescriptions via our website.

Care Navigation

Please note that our receptionist all has Care Navigation training so that they can accommodate you with the right person/service in a timely manner, therefore we would appreciate you giving them a brief description of your problem when phoning for an appointment. Thank you.

Registration

For patients wishing to register at the practice we suggest the easiest was to do this is via our website at <https://easthillsurgery.co.uk/services/new-patients/>. We also have QR codes in the surgery.

Staff

We have a new receptionist that will be joining our team and a new paramedic so we would like to welcome Anna and Fiona.

Social Prescriber

help with connecting you to local community/support groups or signposts for advice and help in relation to: Social Isolation, Family support, Mental Wellbeing, Bereavement and debt management.