### Colchester Coronavirus Community Response Team

Prevent - Inform - Assist

## **Colchester Borough Council's**

# Residents Contacts Pack

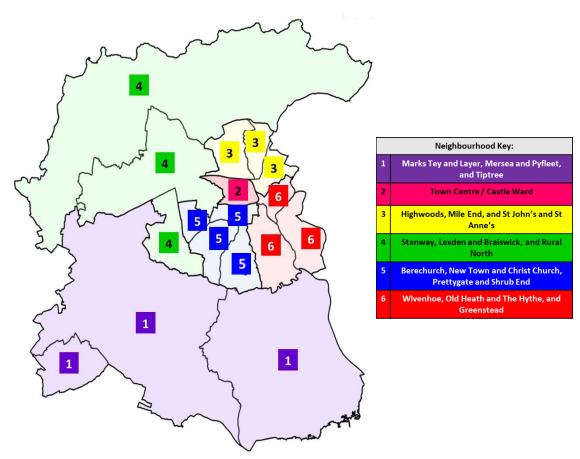
www.colchester.gov.uk/coronavirus





**Responding to Community Enquiries Regarding Coronavirus** 





This guide provides information on what help and support is available in your local area.

Colchester Borough Council (CBC) are not affiliated nor associated with anyone, or any group within this document. We are providing this as further assistance to you during the COVID-19 situation.

Areas are split via Neighbourhoods as per map and at the end of the document you will find a section for Colchester Boroughwide information.

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#### Neighbourhood 1

(Marks Tey & Layer, Mersea & Pyfleet and Tiptree)

Important Contacts		
COMMUNITY RESPONSE TEAM CONTACTS	Yovone Cook Yovone.Cook@colchester.gov.uk 07976 794786	Michael Smith  Michael.Smith@colchester.gov.uk  07966 240471
NEIGHBOURHOOD MANAGER CONTACT	Fiona McDonald 07866 896614	For additional information in regards to Neighbourhood 1 visit this <u>link</u> and to find out more about your Neighbourhood Team visit this <u>link</u> .
DIGITAL ACCESS SUPPORT TEAM		

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Ward Councillors		
Marks Tey and Layer		
Name:	Kevin Bentley	
Contact No:	01206 382405	
Email:	cllr.kevin.bentley@colchester.gov.uk	
Name:	Andrew Ellis	
Contact No:	01206 735166 / 07768 986611	
Email:	cllr.andrew.ellis@colchester.gov.uk	
Name:	Jackie MacLean	
Contact No:	01206 212128	
Email:	cllr.jackie.maclean@colchester.gov.uk	
	Mersea and Pyefleet	
Name:	Robert Davidson	
Contact No:	07973 760344	
Email:	cllr.robert.davidson@colchester.gov.uk	
Name:	John Jowers	
Contact No:	01206 382975	
Email:	cllr.john.jowers@colchester.gov.uk	
Name:	Patricia Moore	
Contact No:	01206 385361	
Email:	cllr.patricia.moore@colchester.gov.uk	
	Tiptree	
Name:	Barbara Wood	
Contact No:	07375 928972	
Email:	cllr.barbara.wood@colchester.gov.uk	
Name:	Derek Loveland	
Contact No:	07786 321749	
Email:	cllr.derek.loveland@colchester.gov.uk	
Name:	John Elliott	

Contact No:	01621 817234		
Email:	cllr.john.elliott@colchester.gov.uk		
Parish Councils			
	Abberton and Langenhoe		
Clerk:	Carolyn McSweeney		
Contact No:	07396 331678		
Email:	Parishclerk.al@hotmail.com		
	Birch		
Clerk:	Mrs E Bowtle		
Contact No:	01206 330388		
Email:	<u>birchparishclerk@aol.com</u>		
	Copford with Easthorpe		
Clerk:	Kate Palmer		
Contact No:	07939 597176		
Email:	copfordwitheasthorpepc@gmail.com		
	East Mersea		
Clerk:	Sue Pullen		
Contact No:	01206 735367		
Email:	pullenrosesue@yahoo.co.uk		
	Fingringhoe		
Clerk:	Mrs R Harvey		
Contact No:	01206 729321		
Email:	fingringhoepc@btinternet.com		
	Layer Breton		
Clerk:	Chris Beesley		
Contact No:	01206 332904		
Email:	layerbretonparishclerk@hotmail.co.uk		
	Layer de la Haye		
Clerk:	Grahame Walkinshaw		
Contact No:	01206 734657		

Email:	layerclerk@hotmail.com	
Layer Marney		
Clerk:	Elsie Chapman	
Contact No:	01206 330887	
Email:	layermarneyparishclerk@btinternet.com	
	Marks Tey	
Clerk:	Gemma Humphries	
Contact No:	01206 213250	
Email:	parish.clerk@marksteyparish.org.uk/	
	Messing	
Clerk:	Fraser Ward	
Contact No:	07928 055 604	
Email:	messingandinworthparishclerk@gmail.com	
	Tiptree	
Name:	Rob Williams	
Contact No:	01621 817 030	
Email:	Clerk@Tiptreeparishcouncil.gov.uk	
	West Mersea	
Clerk:	Hayley Powling / Petra Palfreyman	
Contact No:	01206 489240/ 01206 382128	
Email:	office@westmersea.org	
Winstred Hundred		
Clerk:	Sue Pullen	
Contact No:	01206 735367	
Email:	susiepullen@btinternet.com/	

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Community Groups & Volunteer Information		
Organisation	Support &/or What's Available	Contact Details
Abberton & Langenhoe Parish Council	The Parish Council and Neighbourhood Watch have put in place arrangements to assist any resident in the villages who need help.  The website includes a form which you can complete, if you need some assistance or if you would like to volunteer to help your neighbours. This may involve befriending, getting shopping or prescriptions. They can also assist with the Post office friend scheme if required.	You can also contact the following organisers by telephone: Sue King on 01206 735683, or Margaret Palmer-Slatter on 01206 735980.  Email: <a href="mailto:alcovidhelp@gmail.com">alcovidhelp@gmail.com</a>
	Also assisting Mersea with their Meals on Wheels.	Web: <a href="https://www.abbertonandlangenhoep-c.org.uk/covid-19-update/">https://www.abbertonandlangenhoep-c.org.uk/covid-19-update/</a>
Birch Village Community group	This group has volunteers that will help those who are isolated with collecting food and takeaways. They also offer a befriending / communicating service for those feeling lonely.	This is a public <u>Facebook</u> group.
Copford and East Thorpe Parish Council	They have a Volunteer Response Scheme in place for residents needing support and volunteers who wish to help. They offer help with collecting food, prescriptions, help with the garden and befriending service.  Complete this <a href="form">form</a> on their website if you requite help or would like to volunteer.	Call: 07939 597176  Email: copfordwitheasthorpepc@gmail.com  Web: https://www.copfordwitheasthorpeparishcouncil.co.uk/
Easthorpe, Copford & surrounding areas Facebook group	This group has been created in order to share information, networking, upcoming events and anything really within the area.	This is a public <u>Facebook</u> group.

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Layer Parish Council	Layer Parish Council can be contacted by local residents if they have any concerns about the virus, especially if they are self-isolate. They are also available to help collect shopping or for a friendly chat.	Contact Ann Hughes by email or visit the website below for more information.  Email: mrsmushroom@keme.co.uk  Web: https://layerdelahayepc.com/parish-council/
Mersea Island Coronavirus Community Support Group	Organised by West Mersea Town Council, this group offers support and information to residents in the local area.  They have a team of volunteers who are helping others with shopping, collections of prescription and are also offering a meals on wheels service. £5 a meal or £30 for 7 plus anything else they can help with.	Call: 01206 489240 (8am to 5pm Monday to Friday) This is a public Facebook group.
Secret Layer Facebook Group	Offering to help those residents who are vulnerable or isolated with small jobs like collecting food, cutting the grass and general support and assistance.	This is a public <u>Facebook</u> group.
St Luke's Volunteers: Church Groupof Volunteers	This is a group of volunteers that can help pick up prescriptions and shopping, as well as any other support.	Call: St Luke's Church on 01206 598234.
Tiptree Good Neighbours Private Facebook Group	This group is designed to offer a helping hand to Tiptree residents who may find themselves in need.	This is a public <u>Facebook</u> group.
Marks Tey Parish Council	Offering assistance to those residents who may need prescriptions and shopping collected. They are also offering a befriending service.	Call: Councillor Maureen Callen on 07928810404 or Kate Evans on 07850 695154.

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Shop Information		
Organisation	Support &/or What's Available	Contact Details
An Ethical Life	Delivering shopping to all CO post codes, they offer a multi-range of products not only food for you or your pet but also personal hygiene items.	Call: 07726 168970  Email: ZeroWaste@AnEthicalLife.co.uk
	Please visit their website to see the full range of products available for delivery and collection from their shops (as of April 2020).	Web: https://www.anethicallife.co.uk/
	All orders are packed using donated containers (plastic/glass) which have been cleaned, and/or paper bags. The order is then packaged in a recycled cardboard box. It is requested that you don't throw away the packaging, as it can be reused or donated back to them with any future orders/collections.	
Asda Tiptree	NHS/Carer hours - To support the vital work of the NHS and care workers, they are prioritising NHS workers in larger stores every Monday, Wednesday and Friday from 8am to 9am.	Call: 01621 725400  Address: 25 Church Road, Tiptree, Colchester CO5 0LA
	They have reduced the normal opening hours of stores to 8am - 10pm, Monday - Saturday to ensure they can clean and fully re-stock shelves ready for customers.	Web: https://www.asda.com/
Blackwell's Farm Shop	Delivering general groceries, meat and dairy around Colchester with a £50 minimum order for delivery (as of April 2020).	Call: 01376 562500
	Please visit their website to see the full range of products available.	Email: orders@blackwellsfarmproduce.co.uk
		Web: https://www.blackwellsfarmproduce.co.uk

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		This is a public <u>Facebook</u> group.
Co-opWestMersea	Open: Monday to Saturday 7am to 7pm, Sunday 10am to 4pm.  10%offforallNHSworkers. 2ofeachitempercustomer. (Except toilet roll: 1 per customer). No special shopping hours.	Address: Barfield Road, West Mersea CO5 8RA  Web: https://www.eastofengland.coop/supermarket/west-mersea?utm_source=gmb&utm_medium=organic&utm_campaign=food
Iceland Tiptree	Opening times are Monday to Saturday 9 am to 6 pm and the last hour of trade is reserved for NHS staff only (as of April 2020).  NHS ID will need to be provided.	Call: 01621 819297  Address: 7 The centre, Tiptree, Colchester CO50HF  Web: https://www.iceland.co.uk/
Tesco Express West Mersea	Store is open Monday to Saturday am to 11pm, Sunday 7am-11pm. Priority times excluded from Express stores.	Call: 0345 6757110  Address: Griffon Garage, 1 Barfield Rd, West Mersea, Colchester CO58QT  Web: https://www.tesco.com/
Tesco Tiptree	Elderly and vulnerable priority time 9am -10am Monday, Wednesday and Friday.	Call: 0345 677 9674  Address: 86 Church Road, Tiptree,
	NHS priority time 9am to 10am Tuesday and Thursday.	Colchester CO50SU  Web: <a href="https://www.tesco.com/">https://www.tesco.com/</a>

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	Meal Delivery Information	
Organisation	Support &/or What's Available	Contact Details
Bungalow Diner	Bungalow Diner are offering a takeaway, collections and delivery service, everyday for breakfast, lunch and dinner from 11.30 am to 3 pm and 5 pm to 9:30 pm.	Address: 45 London Road, Marks Tey, CO6 1DY
	They are also offering delivery within a 4-mile radius otherwise there will be a £3 delivery charge for anywhere outside of this radius (as of April 2020).	Call: 01206 210972  Web: <a href="http://www.bungalowdiner.co.uk/">http://www.bungalowdiner.co.uk/</a>
	For their menu look on their <u>website</u> .	
China Kitchen	Chinese takeaway.	Address: 13 High Street, West Mersea, CO5 8QD
	Open 5pm to 9pm. Takeaway menu is available online on their <u>website</u> .	Call: 01206 386363
Cowabunga Pizza	Pizza delivery available, order by phone.	Address: 8 Yorick Road, West Mersea, CO5 8HT
		Call: 01206 234102
Home Kitchen Mersea	Offering whole some meals and dishes, fully prepared and ready to eat.	Call: 07944 443797
	They currently deliver to Mersea Island, Mondays to Fridays 7:30am to 8am and 12pm to 2pm.	Web: <a href="https://www.homekitchenmersea.co">https://www.homekitchenmersea.co</a> m/
	They currently deliver to Colchester on Tuesdays at 3:45 to 4:30pm and Thursdays at 11:15 to 11:45am. (As of April 2020).	<u></u>
	For their menu look on their website.	

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Meals on Wheels Mersea	Meals on wheels are being offered on Mersea Island and to surrounding villages, Peldon, Langenhoe, Wigborough and Fingringhoe.	Call: Thiraon 07767836386 or 01206 382968
	They are being prepared at our Mersea Outdoors centre and delivered by volunteers between 12 and 2pm.	Email: thiralane@live.co.uk
	Please order/make any changes with 24 hours' notice, i.e. if you want a meal on Wednesday, you need to order on Monday.	
	The cost is £5 a day which will include a hot lunch, sandwich and a cold dessert, or £30 for a week. There is a rolling 7 day menu available, unfortunately no changes or swaps are possible.	
	There are three ways to pay: cash, cheque or BACS transfer.	
	Please call or email Thira for more information and the menu.	
Mersea Island Fish Bar	Fish and chips delivery and collection.	Address: 37 High Street, West Mersea, CO5 8QA
Dai	Can pre-order for collection. Card payment only.	Call: 01206 381999
	Free delivery available for pensioners and those who are strictly self-isolating.	Gaii. 01200 001000
	Open Thursday 4pm to 8pm, Friday and Saturday 12 to 8pm.	
Nupur	Indian, pizza, chicken and chips, delivery and collection.	Address: 37 Kingland Road, West Mersea, CO5 8RA
	Open Tuesday to Sunday 5pm to 10pm	Call:01206384823or01206383090
		Web: http://nupur.org.uk/

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The Alma	They are operating a Takeaway food service with customers being given time slots to safely collect their meals.	Address: School Road, Copford, CO6 1BZ
	For those shielding/self-isolating or infirm they are offering a free delivery service to those in Copford and Easthorpe.	Web: <a href="http://www.thealma.org.uk/">http://www.thealma.org.uk/</a>
	For the menu look on their <u>website</u> .	Call: 07889 630144
	The owners of The Alma pub are also running a not for profit Village Shop, stocking all the essential's such as Milk, Bread, Eggs, Vegetables, and a few treats. They are offering free delivery to Copford and Easthorpe. As well as opening the shop at 8am for those needing to rigidly social distance. Along with these more traditional services they are taking specific food and produce orders, delivering papers, collecting parcels and fuel.	
The Company Shed	Offering a variety of fresh uncooked and cooked dishes.	Address: 129 Coast Road, West
	For their menu look on their <u>website</u> .	Mersea, CO5 8PA  Call: 01206 382700
	<b>Please note</b> that there is a fake website for this company as well this is	Email: Thecompanyshed@yahoo.co.uk
	the official site.	Web: http://www.thecompanyshed.co/
The Gilt Rooms	Offering free delivery on Mersea Island of premade meals including breakfast and platters (as of April 2020).	Address: The Gilt Rooms 4 Barfield Road, West Mersea, CO58QT
	For their menu look on their website.	Call: 01206 384840 for reservations

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		Web: https://www.thegiltrooms.com/
The Kings Arms Broad Green	Offering takeaway meals, collection, and free local delivery (as of April 2020).	Address: A120 Coggeshall Road, Broad Green, CO61RU
	For their menu look on their website.	Call: 01376 562006
		Email: thekingsarms.bedandbreakfast@yaho o.co.uk
		Web: https://www.kingsarmsbandb.co.uk/
Tiptree Meals	Offering hot meals delivered between 11.30am and 2.30pm.	Call: 01621 816963
	For their menu look on their <u>website</u> .	Email: info@tiptree-meals.co.uk
		Web: https://www.tiptree- meals.co.uk/
Tiptree Patisserie	Offering a home delivery or collection service, with a £50 minimum spend for free home delivery or alternatively you can collect from Tiptree Patisserie in Witham with no minimum pend required (as of April 2020).	Address: Tiptree Patisserie, The Olympic Building, Crittall Road Witham, CM8 3DR
	They offer a range of sandwiches, cakes and pies.	Call: 01376 509101
	For their menu look on their <u>website</u> .	Email: tiptreepatisserie@tiptree.com Web: https://www.tiptreecakes.com/
Titash	Indian takeaway, delivery and collection options available.	Address: 408 High Street West Mersea CO5 8QA

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		Call: 01206 381778/9
Unique Fish and	Fish, chips and kebabs for collection only.	Address: 10-12 Church Road, West
Kebab Bar		Mersea, CO5 8QH
	Open 12 to 10pm.	
		Call: 01206 386773
West Mersea Town	Offering meal delivery service £5 a meal or 7 meals for £30.	Call: 01206 489240
Council		8am to 5pm Monday to Friday
Yokal Eggs Ltd	Eggs and honey available for collection only.	Address: 10 East Mersea Road, West
		Mersea, CO5 8SJ

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Food Delivery Information		
Organisation	Support &/or What's Available	Contact Details
Arthur Cock and Son's Butchers	Offering collection and delivery of local meats and produce.	Address: 2 Yorick Road CO5 8HT
	Delivering to Mersea, Peldon, Abberton, Fingringhoe and Langenhoe (as of April 2020).	Call: 01206382111
		This is a public <u>Facebook</u> group.
Ben's Fish Ltd	Offering a delivery service of fresh fish.	Call: 01206 386833
	Please place your orders before delivery day, they can only handle a certain number of drops in one day so it's a first come first served basis.	Web: https://bensfishmersea.co.uk/
Bonners Barn	You can shop or get a home delivery of fruit, vegetables and other produce.	Address: The Strood, West Mersea, CO5 7QL
	Please note that currently they are only allowing 8 people into the shop at a time (as of April 2020).	Call: 01206 735756
		This is a public <u>Facebook</u> group.
Charley Lewis Fresh Produce	Are delivering mixed boxes of fresh produce with a £10 minimum order and free delivery (as of April 2020).	Address: Gainsborough Close, West Mersea, CO5 8PR
		Call: 07738 229290
		This is a public <u>Facebook</u> group.
Gallley Seafoods	Delivery fresh fish.	Address: 39 Kingsland Road, West Mersea, CO5 8RA
	Please order by phone.	Call: 01206 385588

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Layer Marney Fine Foods	Offering delivery of fresh meat, sausage rolls and pork pies (April 2020).  For a full range of products available please visit their website.	Address: Unit 1 Heath Road, Stanway, Colchester CO30QR  Call: 01206 331179/07976 225965  Email: layermarneylamb@msn.com
		Web: https://www.layermarneylamb.co.uk/
M. Bruce Fruit and Vegetable Suppliers	Offering delivery of fruit and vegetable boxes.	This is a public <u>Facebook</u> group.
	To place an order, please note that at this time you can only do this via a message to them on Facebook (as of April 2020).	
Mersea Barns	Offering delivery to those vulnerable or isolating, they also offer an order and collect service (as of April 2020).	Address: East Road, East Mersea, Colchester CO5 8TQ
	For a full range of products available please visit their website.	Call: 01206 384198
		Email: info@merseabarns.com
		Web: https://www.merseabarns.com/
Mersea Island Bakery	Open 7am-11am Monday to Friday.	Address: 8 Barfield Road, West Mersea, CO5 8QT
	Gluten free bread available.	
		Call: 01206 382186
Mersea Island Fresh Catch	Delivery of fresh fish.	Call: 01206 385421 or 07791 628778
Picketts Farm	They are offering a delivery service of fresh produce directly to your doorstop.	Address: Church Road, Fingringhoe, CO5 7BL

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	They are offering "Meat Box" with price ranges of £25 to £40.	Call: 07966 138647
	To order text or <u>Facebook</u> message before 2pm for a delivery the following day (as of April 2020).	This is a public <u>Facebook</u> group.
Richard Howard's Oysters	Delivery of oysters.	Web: https://richardhawardsoysters.shop/
Tiptree Food Bank	financial difficulty in Tiptree, Tolleshunt Knights, Messing, Inworth and Great Braxted.	Email: Rev-Anne Marie Renshaw amlrenshaw@btinternet.Fcom
	No voucher is required.  They are willing to take referrals from any public service.	
	They are working closely with Colchester Borough Homes.	
The Deck-Mersea Seafood Co.	Delivery of fresh fish.	Call: 07835 533675
		Email: merseaseafoodcompany@gmail.com
The Dukes Seafood	Seafood delivery to Mersea and Peldon on Fridays only.	Call: 07932 466870
	Taking orders byphone.	
	Orders must be received by Wednesday evening latest for delivery Friday.	

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#### Neighbourhood 2

(Town Centre / Castle Ward)

Important Contacts		
COMMUNITY RESPONSE TEAM	Lisa Hobson Lisa.Hobson@colchester.gov.uk 07985 383321	Sam Goodman Samantha.Goodman@colchester.gov.uk 07814 694107
NEIGHBOURHOOD MANAGER	Sam LancasterFor additional information in regards to07770 365331Neighbourhood 2 visit this link and to find out more about your Neighbourhood Team visit this link.	
DIGITAL ACCESS SUPPORT TEAM	about your Neighbourhood Team visit this <u>link.</u>	

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Ward Councillors			
	Castle		
Name:	Nick Barlow		
Contact No:	01206 570753/07981 986375		
Email:	cllr.nick.barlow@colchester.gov.uk		
Name:	Simon Crow		
Contact No:	07870 154554		
Email:	cllr.simon.crow@colchester.gov.uk		
Name:	Mark Goacher		
Contact No:	07504 252323		
Email:	cllr.mark.goacher@colchester.gov.uk		

Community Groups & Volunteer's Information		
Organisation	Support &/or What's Available	Contact Details
Colchester Community, News & Events Facebook Page	A Facebook page where people are encouraged to share news and activities.	This is a public Facebook group
Colchester Gateway	Are an independent local charity, who are providing social clubs and activities for adults with learning disabilities.	Address: Wilson Marriage Centre Barrack Street, CO1 2LR
	They offer support to people and their families who have learning difficulties. These services can be extended to others in need, for instance an older person who maybe a little confused.	Web: <a href="http://www.colchestergatewayclubs.o">http://www.colchestergatewayclubs.o</a> <a href="rg/">rg/</a>
	They are continuing to support people with learning disabilities and their families during lockdown. They are putting art challenges on their	This is a public <u>Facebook</u> page.
	Facebook page as well as sharing information. They are also hosting Facebook lives including quizzes and music.	Contacts: Mandy Hudson (Administrator) Call: 07999 278472

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		Email:  Mhudson@colchestergateway.org.uk  Roy Clarke (Chairman) Email:  Rclarke@colchestergateway.org.uk  Victoria Gamble Advocacy)  Email:  AdviserVictoria.gamble@colchestergateway.org.uk  Sally Hargrave (Active Coordinator)  Email:  Shargrave@colchestergateway.org.uk
St James the Great Church Volunteers	The community of St. James the Great have a small team of volunteers including a safeguarding officer. They can help with shopping online and medicine delivery (as of April 2020).	Call Father James McCluskey: 01206 860419  Email: officestjamescolchester@btinternet.c om
St PetersChurch	Offering chats to those you need to talk over Zoom.	Website: <a href="https://www.stpeterscolchester.org/">https://www.stpeterscolchester.org/</a> This is a public <a href="Facebook">Facebook</a> page.

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	Shop Information	
Organisation	Support &/or What's Available	Contact Details
Aldi	Have priority opening all day, every day for key workers in the NHS, Police, Fire Service, Blue light card holder, social workers, first responders and St Johns ambulance, all of these will take priority ahead	Address: Magdalen Street, Colchester CO1 2FJ
	of queues in the store upon showing a valid ID.	Web: https://www.aldi.co.uk/
	This is in addition to early access on a Sunday, where they can enter stores 30 minutes prior to opening.	Food parcels website <u>link.</u>
	They are also opening 30 minutes early Monday to Saturday for the Elderly aged 70+ and vulnerable.	
	(Please note that in England and Wales, this is for browsing only)	
	Aldi are now offering a "Food Parcels" service, which are available from 18 <sup>th</sup> April 2020, they contain 22 of your essentials, as well as a few treats.	
	Aldi say that this is a great shopping solution for vulnerable people and those who are self-isolating. These are available online only for £24.99 with contactless delivery to ensure everyone's safety.	
	Due to exceptional demand, the food parcels may not be available all day and are limited to one parcel per customer. Please continue to check the website daily, as they replenish their stock every day.	
Boots	Boots are limiting the amount of people in store at any one time so at busier times you may be asked to queue outside.	Address: 4-6 Lion Walk Colchester, Essex CO1 1LX
	To comply with social distancing, they will have floor markings and Perspex protector screens and they are limiting sales of certain products.	Call: 01206 577303
	Please note online restrictions may vary from in store.	Web: https://www.boots.com/boots-shopping/shopyourway

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	They have not reduced their opening times.	
Dhaulagiri Asian Grocery Shop	They mainly sell Asian spices and food, rice and meat.	Address: Store 7, Century House North, Station Road, Colchester CO11RE
	Their opening times are Monday to Friday 9am to 8pm.	Call: 01206 619264
Feng Huang Asian Grocery Shop	Asian Grocery Shop which sells exotic groceries of China, Korea, Thailand, Philippines, Japan, Malaysia, Vietnam, and Indonesia).	Address: 6 Queen Street, Colchester CO1 2PJ
	There opening times are: Monday to Friday 10am to 6pm, Saturday 10am to 5pm and Sunday 10am to 4pm	Call: 01206 549029
Iceland	Openingtimes are Monday to Saturday 9am to 6pm and the last hour of trade is reserved for NHS staff only (as of April 2020).  NHS ID will need to be provided.	Address: St Johns Walk Shopping Centre, St John's Street, Colchester CO2 7AL
		Web: https://www.iceland.co.uk/
iChina Chinese Supermarket	This is a Chinese supermarket; they sell a variety of Chinese and Asian products.	Address: 96 High Street, Colchester CO1 1LE
		Call: 01206 765320
Marks and Spence (Town)	Offering various 'Food Boxes', kitchen essentials like pasta, sauces and plus a few sweet treats including shortbread and Percy pigs.	Web: <a href="https://www.marksandspencer.com/l/gifts/food-boxes">https://www.marksandspencer.com/l/gifts/food-boxes</a>
	Fresh produce and meat boxes also available.	<u> </u>
	Price range is £15 to £45	

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One Stop	Local convenience store selling chilled and grocery food also alcohol and newspapers.	Address: 1 and 2, Century House, North Station Road, Colchester CO11RE
	Opening times are Monday to Sunday 7am to 9pm.	Web: https://www.onestop.co.uk/
		Call: 01206 575712
Osbourne Convenience Store	Are offering a delivery service for general groceries.	Address: 37 Osborne Street, CO2 7DB
Convenience Store		Call: 01206 370664
		This is a public Facebook group
Polski Sklep Food Basket-Deli Shop	This is a Polish deli supermarket. Opening times are Monday to Wednesday 9am to 4pm, Thursday to Friday 9am to 5pm, Sunday 10am to 3pm	Address: 29 Priory Walk, Colchester CO1 1LG Call: 01206 767546
		This is a public <u>Facebook</u> group
Poundland	Open Monday to Friday 9am to 4pm and Sunday 10:30 to 4:30pm.	Address: 84-86 Culver Street East CO1 1LF
	<ul> <li>They are taking precautions to ensure the safety of customers and staff:</li> <li>Perspex screens at checkouts for extra reassurance.</li> </ul>	Call: 01206 575711
	<ul> <li>Managed flow of shoppers into and out of stores.</li> <li>Limited till openings for extra distance at checkouts.</li> </ul>	Web:
	<ul> <li>Greater social distancing including 2 metre markers in all of shops.</li> <li>Extra hand sanitiser for colleagues.</li> </ul>	https://www.poundland.co.uk/store-finder/store_page/view/id/57/
	Out of hours stock replenishment to minimise contact in stores.	
Premier	Opening times are Monday to Sunday 7am to 3pm.	Address: 43 Head Street, Colchester CO1 1NH

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		Call: 01206 711000
		Web: <a href="https://www.premier-stores.co.uk/">https://www.premier-stores.co.uk/</a>
Queen Street Continental	Sell a wide range of Eastern European, Persian and Middle Eastern foods as well as many of your daily essentials.	Address: 38 Queen Street, CO1 2PL
Supermarket	Opening times are Monday to Sunday 8am to 9pm.	Call: 01206 765119
Sainsbury's	They have made changes to all supermarket opening hours from Monday 23rd March.	Address: 11-14 Priory Walk, CO1 1LG
	NHS ID holders have priority shopping Monday to Saturday 7:30am to	Call: 01206 570289
	8am.	Web: https://www.sainsburys.co.uk/shop/gb
	Elderly customers, carers and disabled customers have priority shopping Monday, Wednesday and Friday 8am to 9am.	/groceries
SPAR	Delivering pizzas, snacks and alcohol through <u>Deliveroo</u> . Please note you do have to check their website to see if they will deliver in your area.	Address: 121 High Street, Colchester CO1 1SZ
	Opening times are Monday to Sunday 7am to 10pm.	Call: 01206 367460
	You can also order via the Deliveroo app using this <u>link</u> .	Web: https://www.spar.co.uk/store-locator/afb14727-spar-colchester
Tesco's Express	Store is open Monday to Friday 7am to 10pm. Priority times excluded from Express stores.	Address: 42-46 Crouch Street, CO3 3HH
		Call: 03450 269718
		Web: https://www.tesco.com/

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Tesco's Express	Store is open Monday to Friday 7am to 10pm. Priority times excluded from Express stores.	Address: Magdalen Street, CO1 2LA Call: 03456 102954
		Web: https://www.tesco.com/
Guntons, Crouch Street	Traditional family grocers and coffee roasters who are offering a collection and delivery service in the CO3 area (as of April 2020).	Address: 81-83 Crouch Street, CO3 3EZ
		Call: 01206 572200 / 0754367964
	They are takings orders by telephone between 9am to 12am Monday to	
	Friday or you can text them or pop a list which needs to include your address and contact as well as the items you wish to order and they will	Email: <u>info@guntons.co.uk</u>
	either deliver them or contact you the next working day.	Web: https://www.guntons.co.uk/
	They deliver by at some point throughout the day, however if the order	
	is too heavy, they can deliver by carfor a £2 charge. Please visit their website to see the full delivery information.	

Food Delivery Information			
Organisation	Support &/or What's Available	Contact Details	
Open Door	Support for homeless people.	Call: 07934 907998	
	Opening Monday to Friday 12am to 1pm to offer takeaway food to your	Email:	
	house but hungry clients (i.e. those who cannot afford food from the shops and would normally rely on us for food).	hello@opendoorcolchester.co.uk/	
		Web:	
		https://www.opendoorcolchester.co.	
		<u>uk/</u>	
		This is a public <u>Facebook</u> group.	

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Meal Delivery Information		
Organisation	Support &/or What's Available	Contact Details
Dough and Co	Offering a takeaway and delivery service for pizzas and pasta.	Address: 48 St John's Street, Colchester CO2 7AD
	For their menu and delivery options look on their <u>website</u> .	Call: 01206 548331
		Web: <a href="https://colchester.doughandcopizza.c">https://colchester.doughandcopizza.c</a> <a href="mailto:o.uk/">o.uk/</a>
Dr Chippy	Are delivering food via <u>Deliveroo</u> and <u>Just Eat</u> (websites) where you will find a full menu of what they have on offer. Please note you do have to check their website to see if they will deliver in your area.	Address: 3 St Botolph's Street, Colchester, CO27DX  Call: 01206 369990
	You can also order via the Deliveroo app using this <u>link</u> .  You can also order via the Just Eat app using this <u>link</u> .	This is a public <u>Facebook</u> group
Fais Noodle	Are delivering food via <u>Deliveroo</u> (website) where you will find a full menu of what they have on offer. Please note you do have to check their website to see if they will deliver in your area.	Address: 27 St Botolph's Street, Colchester CO27EA  Web: <a href="http://www.fais-noodle-">http://www.fais-noodle-</a>
	You can also order via the Deliveroo app using this <u>link</u> .	bar.co.uk/
Love ThyBurger	Takeaway and delivery menu available on their website. They are offering collection from their restaurant.	Address: 58 High Street, Colchester CO1 1DH
	They are delivering food via <u>Deliveroo</u> (website) where you will find a full menu of what they have on offer. Please note you do have to check their website to see if they will deliver in your area.	Call: 01206 544044

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	You can also order via the Deliveroo app using this <u>link</u> .	Web: http://www.lovethyburger.co.uk/
Miseria e Nobiltá Ristorante Italiano	Takeaway menu available and various offers advertised via their Facebook page. For free delivery in Colchester there is a minimum spend of £14 required (as of April 2020).  For their menu look at their website.	Address: 11 Queen Street, Colchester CO1 2PG  Call: 01296 760757  Web: <a href="https://www.miseriaenobilta.co.uk/">https://www.miseriaenobilta.co.uk/</a> This is a public <a href="facebook">Facebook</a> page
North Hill Noodle Bar	Offering a range of Chinese food for delivery and collection.  All food deliveries are to be ordered through Deliveroo (a website) or ring ahead to collect from the restaurant. You can also order via the Deliveroo app using this link.  Open: 12 to 10pm Monday to Saturday and Sunday 12 to 9:30pm.  Please note, they are currently cashless, payment by card or contactless payment only.  For their menu look at their website.	Address: 2 North Hill, CO11DZ  Call: 01206368889  Web: https://www.northhillnoodlebar.co.uk/
Quality Diner	Offering a range of Mediterranean and soul food for takeaway and delivery.	Address: 49 Street Botolph's Street, Colchester CO27EB

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	For their menu look on their website.	Call: 01206 544413
		Web:
		https://qualitydinercolchester.com/
Sonali Indian	Offering freshly prepared Indian meals for collection and delivery.	Address: 22 East Hill, Colchester CO1
Takeaway	Minimum order of £12. They deliver to CO1, CO2, CO3 and CO4 postcodes.	2QX
		Call: 01206 867000
	For their menu look on their <u>website</u> .	
		Web: http://www.sonaliindian.com/
The Nourish Co	Colchester's The Nourish Co is organising takeaway nights twice a week,	Address: 23 Crouch Street, Colchester
	offering freshly cooked plant-based meals which are ready to eat after collection from the Crouch Street premises.	CO3 3EN
	·	Web:
	The firm has also set up the Nourish Market, which will be offering a	www.thenourishco.co.uk/collections/
	range of ready-made vegan goodies and plans to offer boxes of vegan cookies in the coming weeks.	takeaway-menu
	You need to have an account to shop at The Nourish Co.	
	For their menu look on their <u>website</u> .	

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Other Information		
Organisation	Support &/or What's Available	Contact Details
Beacon House	Are a charity that supports homeless people and is mainly for those that are still on the streets.	Address: 24 Crouch Street, Colchester CO3 3ES
	They are providing medical care, hot drinks, hot lunch, and in partnership with Colchester Soup Run, sandwiches to take away for the evening,	Call: 01206 761960
	alongside working to secure accommodation if needed.	Email: office@beaconhouseministries.org.uk
		Web: https://beaconhouseministries.org.uk/
		This is a public <u>Facebook</u> group.

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#### Neighbourhood 3

(Mile End, Highwoods, and St John's & St Anne's)

Important Contacts		
COMMUNITY RESPONSE TEAM	Abby Housdon Abby.Housdon@colchester.gov.uk 07966 239441	Ashleigh Sims Ashleigh.Sims@colchester.gov.uk 07908 722279
NEIGHBOURHOOD MANAGER	Jay Regan 07966 238915	For additional information in regards to Neighbourhood 3 visit this <u>link</u> and to find out more about your Neighbourhood Team visit this <u>link</u> .
DIGITAL ACCESS SUPPORT TEAM		

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Ward Councillors		
	Mile End	
Name:	Phil Coleman	
Contact No:	07808 530587	
Email:	cllr.phil.coleman@colchester.gov.uk	
Name:	Martin Goss	
Contact No:	07912 396335	
Email:	cllr.martin.goss@colchester.gov.uk	
Name:	David King	
Contact No:	07738 522641 / 01206 852373	
Email:	cllr.david.king@colchester.gov.uk	
	St Anne's and St John's	
Name:	Helen Chuah	
Contact No:	01206 865864	
Email:	cllr.helen.chuah@colchester.gov.uk	
Name:	Chris Hayter	
Contact No:	07817 000710	
Email:	cllr.chris.hayter@colchester.gov.uk	
Name:	Mike Hogg	
Contact No:	01206 865864	
Email:	cllr.mike.hogg@colchester.gov.uk	
	Highwoods	
Name:	Beverley Oxford	
Contact No:	01206 845545	
Email:	cllr.beverley.oxford@colchester.gov.uk	
Name:	Gerard Oxford	
Contact No:	01206 845545	
Email:	cllr.gerard.oxford@colchester.gov.uk	

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Name:	Philip Oxford		
Contact No:	07585 552801		
Email:	cllr.philip.oxford@colchester.gov.uk		
	Parish Councils		
	Myland		
Clerk:	Katherine Kane		
Contact No:	01206 853400		

Community Groups & Volunteer's Information		
Organisation	Support &/or What's Available	Contact Details
Chesterwell	This is a Facebook page intended for residents of the Chesterwell	This is a <u>Facebook</u> group which you
Community Hub	community, where information and support is shared.	must join to access content.
Highwoods Colchester Community Group	This is a Facebook group for local residents offering support, general news.	This is a Facebook group which you must join to access content.
Hugh Dickenson Road Neighbours Mile End	This is a local noticeboard for residents of Hugh Dickson Road, Golden Dawn Way, Prior Way, Longacre, Rose Crescent and Enid Way.	This is a private Facebook group so you must be logged on to your account to access it.
	The group is for neighbours who are offering cooperation & support to help each other get through this together.	
Kingswood Heath	This is a Facebook page intended for residents of the Kingswood Heath	This is a <u>Facebook</u> group which you
Residents Group	community, where information and support is shared.	must join to access content.
Mile End & Braiswick Community Hub	The group is providing up to date information for the neighbourhood, with people offering support for residents of the area.	This is a private Facebook group so you must be logged on to your account to access it.

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Northern Approach Group	This is a Facebook group for residents of the Northern Approaches development, where information and support is shared.	This is a <u>Facebook</u> group which you must join to access content.
North East Colchester Support Network	St John's Church created the 'North East Colchester Support Network' which focuses on those who are elderly/vulnerable & self-isolating and signposting them to organisations who may be able to assist them further.  They will try to help with picking up shopping, posting mail, a friendly phone call, urgent supplies and dog walking.  If you know someone who might benefit from their support or would	Call or Text: 07858 651871  Email: help@colchestersupport.co.uk  This is a public Facebook group.
St John's and St Anne's Colchester Community Group	like assistance yourself, please contact them.  This is a Facebook Group which offers information and news regarding the area, offering help and support for vulnerable/elderly people with lack of supplies in area.	This is a private <u>Facebook</u> group so you must be logged on to your account to access it.
St Luke's Church	There is a small team up and running ready able to go the pharmacy to pick up prescriptions, essential items, shopping etc. for Highwoods residents.	Call: 01206598234 and select option 1  Email:     hannah@stlukescolchester.org.uk  Web:     https://www.stlukescolchester.org.uk/
The Oak Tree Centre, St Anne's. Colchester	Community centre Facebook page providing information and support for local residents.  The Oaktree Centre is now registered with the Colchester Food Bank to issue Food Bank Vouchers to those families living in St Anne's and St John's suffering financial hardship and food poverty.	This is a public <u>Facebook</u> page.

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A voucher can be issued for an emergency 3 day supply of food. The	
criteria being you must not be claiming from another agency and you	
live in the Saints. Please phone 01206 865864 from 10am-2pm Monday -	
Friday and speak to Mike or Helen.	

	Shop Information	
Organisation	Support &/or What's Available	Contact Details
Aldi	Have priority opening all day, every day for key workers in the NHS, Police, Fire Service, Blue light card holder, social workers, first responders and St Johns ambulance, all of these will take priority ahead of queues in the store upon showing a valid ID.	Address: Colne View Retail Park, Cowdray Avenue, Colchester CO1 1YN Web: <a href="https://www.aldi.co.uk/">https://www.aldi.co.uk/</a>
	This is in addition to early access on a Sunday, where they can enter stores 30 minutes prior to opening.	Food parcels website <u>link.</u>
	They are also opening 30 minutes early Monday to Saturday for the Elderly aged 70+ and vulnerable. (Please note that in England and Wales, this is for browsing only)	
	Aldi are now offering a "Food Parcels" service, which are available from 18 <sup>th</sup> April 2020, they contain 22 of your essentials, as well as a few treats.	
	Aldi say that this is a great shopping solution for vulnerable people and those who are self-isolating. These are available online only for £24.99 with contactless delivery to ensure everyone's safety.	
	Due to exceptional demand, the food parcels may not be available all day. Please continue to check the website daily, as they replenish their stock every day.	

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Asda	NHS/Carer hours - To support the vital work of the NHS and care	Address: Turner Rise, Mile End,
	workers, they are prioritising NHS workers in larger stores every Monday,	Colchester CO4 5TU
	Wednesday and Friday from 8am to 9am.	0 11 04000 540450
	The subsection of the property of the superior because of the section of the sect	Call: 01206 543159
	They have reduced the normal opening hours of stores to 8am - 10pm,	Maha https://www.codo.com/
	Monday - Saturday to ensure they can clean and fully re-stock shelves ready for customers.	Web: https://www.asda.com/
Tagas Highwoods	, ,	Address Highwoods Causes
Tesco Highwoods	Elderly and vulnerable priority time 9am -10am Monday, Wednesday and Friday.	Address: Highwoods Square, Highwoods, Colchester CO4 9ED
	and Friday.	Highwoods, Colchester CO4 9ED
	NHS priority time 9am to 10am Tuesday and Thursday.	Call: 03456 779188
		Web: https://www.tesco.com/

Food Delivery Information		
Organisation	Support &/or What'sAvailable	Contact Details
Allen & Son Butchers	The shop is closed but they are offering a delivery service of fresh meat in Colchester and surrounding areas Monday to Friday. They take card payment via telephone. (As of April 2020).	Address: 13 St Botolph's Street, CO2 7DU
		Call: 07759 053147
		There is a public <u>Facebook</u> group.
John Coleman Butchers	They are offering delivery and collection of meat and dairy from there shop.	Address: Langham Road, Boxted, Colchester, CO4 5HU
	Home deliveries within a 5-mile radius of their Boxted Shop.	Call: 01206 272270
	Minimum £40 order and must include meat products, payment over the phone option available.	Email: jcwbonline@btconnect.com

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	You can call and choose the option 'catering and meat orders' to place an order.	Web: www.johncolemanbutchers.co.uk/
	If calling during out of hours leave a message including your name and number or if you prefer you can email order sheet found on website. (As of April 2020)	This is a public <u>Facebook</u> group
StAnne's & St John's Foodbank	Donations for the food bank can be left at the Oaktree Centre Monday-Friday 9 am -5-30 pm. Residents needing food bank vouchers please phone. Assisted delivery services can be arranged for anyone who is struggling to get to the Food Bank to redeem their vouchers.  The Oaktree Centre is now registered with the Colchester Food Bank to issue Food Bank Vouchers to those families living in St Anne's and St John's suffering financial hardship and food poverty.	Call: Mike or Helen 01206 865864

Meal Delivery Information		
Organisation	Support &/or What's Available	Contact Details
Frydays Fish and chips	Are delivering food via <u>Deliveroo</u> (a website) where you will find a full menu of what they have on offer. Please note you do have to check their website to see if they will deliver in your area.  You can also order via the Deliveroo app using this <u>link</u> .	Call: 01206 868630
Mirra Turkish	Takeaway, collection and delivery service.	Address: Mirra Restaurant, 98 High
Restaurant	Delivering within a 4-mile radius. (As of April 2020)	Street, Colchester CO1 1TH
	For their menu look on their <u>Facebook</u> group or <u>website</u> .	Call: 01206 545933
		Web: www.mirrarestaurant.co.uk

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		This is a public <u>Facebook</u> group.
The Master Chef	This is a takeaway that is offering delivery within 4-mile radius £2 extra charge.	Address: 44 St Christopher Road, Colchester CO4 0NA
	For their menu look on their website.	Call: 01206 851665
		Web: <a href="https://themasterchef.co.uk/index.php">https://themasterchef.co.uk/index.php</a>
		This is a public <u>Facebook</u> group

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## Neighbourhood 4

(Stanway, Lexden & Braiswick and Rural North)

	Important Contacts	
COMMUNITY RESPONSE TEAM	Cathy Doyle Catherine.Doyle@colchester.gov.uk 07970 991601	Alison Turner Alison.Turner@colchester.gov.uk 07779 345688
NEIGHBOURHOOD MANAGER	<b>Aaron Hunter</b> 07940 021042	For additional information in regards to Neighbourhood 4 visit this <u>link</u> and to find out more about your Neighbourhood Team visit this <u>link</u> .
DIGITAL ACCESS SUPPORT TEAM		

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Ward Councillors		
	Rural North	
Name:	Christopher Arnold	
Contact No:	07703 168125	
Email:	cllr.christopher.arnold@colchester.gov.uk	
Name:	Nigel Chapman	
Contact No:	01206 272908	
Email:	cllr.nigel.chapman@colchester.gov.uk	
Name:	Peter Chillingworth	
Contact No:	01206 240230	
Email:	cllr.peter.chillingworth@colchester.gov.uk	
	Lexden and Braiswick	
Name:	Lewis Barber	
Contact No:	07876 237137	
Email:	cllr.lewis.barber@colchester.gov.uk	
Name:	Brian Jarvis	
Contact No:	01206 852563	
Email:	cllr.brian.jarvis@colchester.gov.uk	
Name:	Dennis Willets	
Contact No:	01206 240314	
Email:	cllr.dennis.willetts@colchester.gov.uk	
	Stanway	
Name:	Lesley Scott-Boutell	
Contact No:	01206 549630	
Email:	cllr.lesley.scott-boutell@colchester.gov.uk	
Name:	Fiona MacLean	
Contact No:	07809 229529 - Contact other Stanway Cllrs first	

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Email:	cllr.fiona.maclean@colchester.gov.uk	
Name:	Paul Dundas	
Contact No:	07885 808065	
Email:	cllr.paul.dundas@colchester.gov.uk	
	Parish Councils	
	Aldham	
Chairsperson:	Jackie Daines	
Contact No:	01206 242 538	
Email:	jackiedaines@btinternet.com	
	Boxted	
Clerk:	Karen Thompson	
Contact No:	07971 525688	
Email:	Boxtedparishcouncil@gmail.com	
	Chappel	
Clerk:	Helen Cook	
Contact No:	01206 589095	
Email:	parishclerk@chappel.org	
	Dedham	
Clerk:	Emma Cansdale	
Contact No:	01255 871483	
Email:	clerk@dedhamparishcouncil.co.uk	
	Eight Ash Green	
Clerk:	Katherine Kane	
Contact No:	07811 254163	
Email:	parish.clerk@eightashgreen.com	
	Fordham	
Clerk:	George Branagh/Katherine Cameron	
Contact No:	07966 442337 / 07453 160831	
Email:	George.b@fordham-pc.gov.uk / clerk@fordham-pc.gov.uk	

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Great Horkesley		
Clerk:	Penny Mutch	
Contact No:	07375 095486	
Email:	parish-clerk@greathorkesley-pc.gov.uk -	
	Great Tey	
Clerk:	David Williams	
Contact No:	01787 224895	
Email:	greatteyparishcouncil@outlook.com	
	Langham	
Clerk:	Carol Harbach	
Email:	carolharbach@hotmail.co.uk	
	Little Horkesley	
Clerk:	Jo Petersen	
Contact No:	07747 803870 / 01206 273145	
Email:	<u>clerk@littlehorkesleypc.com</u>	
	Mount Bures	
Clerk:	Liz Malvisi	
Contact No:	07891 018162 / 01787 374348	
Email:	mountburespc@outlook.com	
	Stanway	
Clerk:	David Lines / Amanda Ward	
Contact No:	01206 542221 or 07485 151248 / 07849 089527	
Email:	clerk@stanwaypc.org.uk /amanda.ward@stanwaypc.org.uk	
	Wakes Colne	
Clerk:	Diane Jacob	
Contact No:	07508 787869	
Email:	parishclerk@wakescolne.org	
	West Bergholt	

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Clerk:	Laura Walkinshaw	
Contact No:	01206 240772	
Email:	westbergholtpc@gmail.com	
	Wormingford	
Clerk:	Clerk: Helen Cook	
Contact No:	01206 589095	
Email:	parishclerk@chappel.org	

Community Groups & Volunteer Information		
Organisation	Support &/or What's Available	Contact Details
Aldham Parish Church Council	They have volunteers and are co-ordinating support for local residents.	Address: Marks Tey Rectory, Church Lane, CO6 1LW
	A WhatsApp support group for the Ford Street area has also been	
	created.	Email: ian.scott-thompson@virgin.net
		Web: http://www.aldham- church.co.uk/
Boxted Community Hub	Are offering support for any elderly and vulnerable residents who may need help with essentials like food, prescriptions, dog walking, phone call support and meals on wheels.	Address: Cage Lane, Boxted, Colchester, CO4 5RE
		Call: 01206 272129 or 07488 345019
		Web: https://the-boxted-community-
		hub.business.site/
Chappel and Wakes	A Facebook page for residents to share useful information about events,	This is a private <u>Facebook</u> community
Colne Local	concerns and to ask questions.	group so you must be logged on to
Information		your account to access it.

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Facebook Group		
Chappel and Wakes Colne Local Events and Local Matter Facebook Group	This is a Facebook group for residents who are offering to deliver and/or cook meals and pick up prescriptions for other local residents.	This is a private Facebook group so you must be logged on to your account to access it.
Chappel and Wormingford Parish Council	Are offering support for the local community including essential shopping, prescription collection and delivery.	Call Helen Cook: 01206 589095  Email: parishclerk@chappel.org
	Residents can also call if they are self-isolating and in need of urgent supplies.	Email: wormingford@outlook.com
	If you are able to volunteer, you can also get in touch.	
Dedham Vale Voice Facebook Group	For residents of Dedham and the surrounding Vale villages to share information, announcements and support.	This is a private Facebook group so you must be logged on to your account to access it.
Eight Ash Green & Fordham Heath Facebook Group	This is a community Facebook group for residents, sharing information and support.	This is a private Facebook group so you must be logged on to your account to access it.
Eight Ash Green Community Group Facebook Group	This group is for volunteers and people that need help due to the COVID 19 situation.	This is a private Facebook group so you must be logged on to your account to access it.
Fordham Parish Council Essex Facebook Group	Fordham Parish Council are sharing information about the COVID 19 situation via their Facebook group.	This is a public <u>Facebook</u> group.
Good Neighbours Langham & Boxted	Are offering an assistance and support service, which does not involve food or grocery orders and deliveries.	Web:

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	Each day there is a different number to call and the instructions are: Please telephone the relevant number shown for the day you are calling.	www.langhamessex.org.uk/communit y/good-neighbours/
GreatTey-AllStreet/ Village Matters Facebook Group	Are offering to collect essential food, prescription and shopping for residents in the area.	This is a private Facebook group so you must be logged on to your account to access it.
GreatHorkesleyand Boxted Community Facebook Group	Here you will find a group of volunteers that are helping with collecting and delivering items that are required for those vulnerable and elderly people within the area who are in need.	This is a private Facebook group so you must be logged on to your account to access it.
Kingsland Church	Are offering a variety of virtual activities using Zoom.  The have activities range from an online playgroup to the Community Gospel Choir.  Check their website to join one of their weekly advertised as advertised via their Virtual Church Diary.	Web: https://kingsland.org.uk/virtual- church/
Lexden and Prettygate Community Hub Facebook Group	This Facebook group is for residents to share useful information with each other.	This is a private Facebook group so you must be logged on to your account to access it.
Mile end and Braiswick Community hub Colchester Facebook page	This is a group for residents to share useful information as well as providing updates on behalf of The Mile End & Braiswick Community Hub.	This is a public <u>Facebook</u> group.
Stanway Evangelical Church	Are offering online lessons for children.	This is a public <u>Facebook</u> group.

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Stanway Parish Council	They are offering help and support with collecting shopping, posting mail, urgent supplies/meal service delivery as well as a friendly phone call.	Address: Victory Hall, Villa Road, Stanway, CO3 0RH
	If you would like to help others by volunteering, you can also get in contact.	Call Catherine Clouston (Deputy Clerk): 01206 542221
	Please call Monday to Friday 9am to 5pm.	Email: enquiries@stanwaypc.org.uk
	There Facebook group allows for sharing key information with residents	Web: www.stanwaypc.org.uk
	as well as enabling the ability to contact them easily for assistance.	This is a public <u>Facebook</u> group
Stanway Residents Group Facebook Group	This is a group whereby individual residents are offering to help and support each other within the community.	This is a private Facebook group so you must be logged on to your account to access it.
Stanway Ward Community - Colchester	This is a Facebook page whereby information is being shared for local residents.	This is a public <u>Facebook</u> page.
StAndrews Church & Wormingford Parish Council	Each week the church publishes a Benefice Bulletin, with details of the services in Wormingford, Mount Bures and Little Horkesley, upcoming events and points for prayer.	Email: <a href="mailto:wormingford@outlook.com">wormingford@outlook.com</a> Web: <a href="mailto:https://www.wormingford.com/the-">https://www.wormingford.com/the-</a>
	Wormingford Parish Council also have a public Facebook group where they share information.	community  This is a public Facebook group
Wakes Colne Parish Council	Are offering a service where they will assist those isolating with things like collecting shopping and prescriptions.	Call: 07508 787869 Dianne Jacobs
		Email parishclerk@wakescolne.org
		Web: <a href="https://e-voice.org.uk/wakescolne/">https://e-voice.org.uk/wakescolne/</a>

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West Bergholt Care Network	Are offering a service to help collect prescriptions and shopping for residents within the West Bergholt area. They can help people who are self-isolating with a range of different things, for example cutting the grass or whatever people may require.	Call: 03007773100  Web: http://westbergholt.net/
West Colchester Community Group Facebook Group	Residents can share useful Information and updates regarding COVID 19.	This is a private <u>Facebook</u> group so you must be logged on to your account to access it.

	Shop Information		
Organisation	Support &/or What's Available	Contact Details	
Aldi	Have priority opening all day, every day for key workers in the NHS, Police, Fire Service, Blue light card holder, social workers, first responders and St Johns ambulance, all of these will take priority ahead	Address: 84 London Rd, Colchester CO3 9DW	
	of queues in the store upon showing a valid ID.	Phone Number: 08000420800	
	This is in addition to early access on a Sunday, where they can enter stores 30 minutes prior to opening.	Website: www.aldi.co.uk/	
		Food parcels website <u>link.</u>	
	They are also opening 30 minutes early Monday to Saturday for the Elderly aged 70+ and vulnerable.		
	(Please note that in England and Wales, this is for browsing only)		
	Aldi are now offering a "Food Parcels" service, which are available from 18 <sup>th</sup> April 2020, they contain 22 of your essentials, as well as a few treats.		

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	Aldi say that this is a great shopping solution for vulnerable people and those who are self-isolating. These are available online only for £24.99 with contactless delivery to ensure everyone's safety.  Due to exceptional demand, the food parcels may not be available all day. Please continue to check the website daily, as they replenish their stock every day.	
Sainsbury's, Tollgate	They have made changes to all supermarket opening hours from Monday 23rd March.	Address:1WesternApproach, Stanway, CO38AA
	NHS ID holders have priority shopping Monday to Saturday 7:30am to 8am.	Call: 01206 203805 Website:
	Elderly customers, carers and disabled customers have priority shopping Monday, Wednesday and Friday 8am to 9am.	https://www.sainsburys.co.uk/

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	Food Delivery Information	
Organisation	Support &/or What's Available	Contact Details
BrickKilnFarmShop	Offer a range of fresh produce with a free delivery to local residents. Please visit their <u>Facebook</u> group for to see the products they have available. (As of April 2020).	Address: Brick Kiln Farm, Turkey Cock Lane, Stanway CO3 8ND  Call Debbie Ralph: 07949 180957  This is a public Facebook group.
G & J Barron Farms	They are delivering fruit and vegetables, they will travel to every road around the village and there will be no bulk buying. (As of April 2020)  They have some meat, eggs, honey and crisps.  They are providing regular updates via their <a href="Facebook">Facebook</a> group.  Pleasedonot come to the farm. They are making this a mobile shop to keep farm workers and everybody safe.	Address: Pattocks Farm, Pattocks Lane CO6 2EG  This is a public Facebook group.
Langham Community Shop	Sell a variety of produce including dairy, local and seasonal produce, fresh fruit & vegetables as well essential store cupboard items.  Call before 11am to make an order of goods (As of April 2020).	Address: Langham Community Shop, Langham Community Centre, School Road, CO45PA  Call: 01206 272431  Email: communityshoplangham@gmail.com  Web: http://www.langhamcommunityshop. org.uk/

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		This is a public <u>Facebook</u> group.
John Colemans Butchers	Delivering meat along with bread, eggs, milk, fruit and vegetables.  For a full range of products available visit their website.	Address: Langham Road, Boxted CO4 5HU Call: 01206 272270
		Email: jcwb1@btconnect.com
		Web: https://www.johncolemanbutchers.co _uk/
		This is a public <u>Facebook</u> group.

Meal Delivery Information			
Organisation	Support &/or What's Available	Contact Details	
Cricketers Pub	Offer a takeaway food menu.	Address: Spring Lane, Fordham Heath, CO3 9TG	
	Freedeliveries to Eight Ash Green, Aldham, Fordham & West Bergholt.		
		Call: 01206 240666	
	Customers can collect their orders but will need to phone through so a		
	card payment can be taken over the phone.	Email:	
		Info@thecricketerscolchester.co.uk	
	They are offering Ambulance, Police and Fire crews a free soft or hot		
	drink with their order.	Web:	
		http://www.thecricketerscolchester.c	
	Open 4pm to 8:30pm Monday to Thursday, 12 to 8:30pm Friday and	o.uk/contact.html	
	Saturday, and 12 to 7pm Sundays. (As of April 2020).		

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	For their menu look on their website.	
The Lexden Crown	Offering a takeaway menu including traditional Sunday roast as a takeaway option and other food options (as of April 2020).	Address: 235 Lexden Road, Colchester, CO3 4DA
	For their menu look on their <u>website</u> .	Call: 01206 548490
		Web: http://thelexdencrown.com/
The Live and Let Live	Offering takeaway options and delivery within 2-mile radius (as of April 2020).	Address: 12 Millers Lane, Colchester CO3 0PS
	For their menu look on their <u>Facebook</u> group.	Call: 01206 574071
		Web: <a href="http://www.theliveandletlive.co.uk/">http://www.theliveandletlive.co.uk/</a>
		This is a public <u>Facebook</u> group.
HalfButtInn, Great Horkesley	Offering takeaway delivery to the local area. Payment will need to be taken on order. Wednesday to Saturday 3pm to 8pm and Sundays 12pm to 4pm (as of April 2020).	Address: Great Horkesley, Colchester, Essex CO6 4ET
		Call: 01206 616720
	For their menu look on their <u>website</u> .	Web: <a href="https://www.thehalfbutt.co.uk/index">https://www.thehalfbutt.co.uk/index</a>
		This is a public <u>Facebook</u> group.

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	Other Information	
Organisation	Support &/or What's Available	Contact Details
Great Horkesley Garage	As per government guidelines Great Horkesley Garage will be remaining open for fuel, MOT's and essential vehicle maintenance.  They are taking all necessary precautions to ensure the safety of	Address: The Causeway, Great Horkesley, CO6 4EJ
	staff and customers.	Call: 01206 271895
	Visit their <u>Facebook</u> group to view a list of services they are providing (as of April 2020).	Email: ghgarage@btconnect.com
		Web: https://greathorkesleygarage.co.uk/
		This is a public <u>Facebook</u> group.
Heard Electrical	Bryan is offering a 24-hour electrician service, you can find consumer recommendations on his Facebook page.	Call: 07403 455640
		Email: <u>heard.electrical@gmail.com</u>
	Hewillalsohelpwherehecanifsomeoneneedsitwithshopping and pharmacy deliveries where he can.	This is a public <u>Facebook</u> group.

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#### Neighbourhood 5

(Berechurch, New Town and Christ Church, Prettygate and Shrub End)

	Important Conf	tacts
COMMUNITY RESPONSE TEAM	Chrissy Henegan Chrissy.Henegan@colchester.gov.uk 07966 235791	Beth Sokhi <u>Bethany.Sokhi@colchester.gov.uk</u> 07971 340294
NEIGHBOURHOOD MANAGER	Peter Stewart 07811 348855	For additional information in regards to Neighbourhood 5 visit this <u>link</u> and to find out more about your Neighbourhood Team visit this <u>link</u> .
DIGITAL ACCESS SUPPORT TEAM	about your Neighbourhood Team visit this link.  For support on how to get online the team are offering over the phone and virtual 1-2-1s to assist people to communicate with friends and family using the devices they have as well as assisting people with online purchasing and using the NHS app to manage medicines, prescriptions and pharmacies.  This service is bespoke to individual digital and technical needs.  Call: 01206 282452  Email: Digital.AccessSupport@Colchester.gov.uk  Web: https://www.colchester.gov.uk/digitalaccesssupport/	

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Ward Councillors	
Berechurch	
Name:	Dave Harris
Contact No:	01206 545889
Email:	cllr.dave.harris@colchester.gov.uk
Name:	Chris Pearson
Contact No:	01206 562020
Email:	cllr.chris.pearson@colchester.gov.uk
Name:	Martyn Warnes
Contact No:	07422 575685
Email:	cllr.martyn.warnes@colchester.gov.uk
	New Town and Christ Church
Name:	Lorcan Whitehead
Contact No:	07789 224655
Email:	cllr.lorcan.whitehead@colchester.gov.uk
Name:	Nick Cope
Contact No:	01206 576024
Email:	cllr.nick.cope@colchester.gov.uk
Name:	Theresa Higgins
Contact No:	01206 523501 / 07881 370626
Email:	cllr.theresa.higgins@colchester.gov.uk
	Prettygate
Name:	Roger Buston
Contact No:	07770 305977
Email:	cllr.roger.buston@colchester.gov.uk
Name:	Beverley Davies
Contact No:	07941 903221
Email:	cllr.beverly.davies@colchester.gov.uk

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Name:	Sue Lissimore
Contact No:	07540 328316
Email:	cllr.sue.lissimore@colchester.gov.uk
	Shrub End
Name:	Sam McCarthy
Contact No:	07570 270630
Email:	cllr.sam.mccarthy@colchester.gov.uk
Name:	Pauline Hazel
Contact No:	07754 741315
Email:	cllr.pauline.hazell@colchester.gov.uk
Name:	Lyn Barton
Contact No:	01206 766171
Email:	cllr.linda.barton@colchester.gov.uk

	Community Groups & Volunteer Information	
Organisation	Support &/or What's Available	Contact Details
Berechurch Labour	Councillor Martyn Warnes is offering support and information via an online advice surgery. Appointments can be made via the Berechurch Labour Team Facebook Page.  He is also offering to give Foodbank vouchers to residents who need help.	This is a public <u>Facebook</u> page.
Birch Glen Neighbourhood Watch	A local Facebook group for residents of the area, providing information and support.	This is a private Facebook group so you must be logged on to your account to access it.
Blenheim Park Residents	A local Facebook group for residents of Blenheim Park, providing support, practical things to do, information and advice.	This is a private Facebook group so you must be logged on to your account to access it.

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Councillor Dave Harris / County Councillor for Berechurch and Shrub End and Borough	Councillor Harris is offering support for local residents, with volunteers (DBS checked) who are assisting essential collection and delivery of shopping and urgent medicines/prescriptions.  A befriending service is also available.	Call Dave Harris: 07816 168858  Email:     councillor.dave.harris@hotmail.co.uk  Web:     https://www.councillordaveharris.co     m/  This is a public Facebook group.
New Town, Old Heath and Hythe Mutual Aid Group - Covid 19	Agroup set up for local residents of Old Heath, New Town & The Hythe to help the most vulnerable within the area.	This is a private Facebook group so you must be logged on to your account to access it.

	Shop Information	
Organisation	Support &/or What's Available	Contact Details
Prettygate Co-op	Open: Monday to Sunday 7am to 7pm.	Address: 99 The Commons, Colchester CO3 4NW
	10% offforall NHS workers.	
	2 of each itemper customer.	Call: 01206 575390
	(Except toilet roll: 1 per customer).	
	No special shopping hours.	
Sainsbury's Layer	They have made changes to all supermarket opening hours from Monday	Address: 1 Layer Road, Colchester
Road Local	23rd March.	CO2 7HN
	NHS ID holders have priority shopping	Call: 01206 546708

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Monday to Saturday 7:30am to 8am.	
Elderly customers, carers and disabled customers have priority shopping Monday, Wednesday and Friday 8am to 9am.	

Food Delivery Information		
Organisation	Support &/or What's Available	Contact Details
GO4 Social Enterprises	GO4SocialEnterprisesprovidesafoodparcelforthosefamiliesinneed.	Call: 07531207677
·		Email: pepidepiter@gmail.com
The Munch Club	The Munch Club provides a food parcel for those families in need.	Email: maureenpowell1952@yahoo.co.uk
		This is a private <u>Facebook</u> group so you must be logged on to your account to access it.

Meal Delivery Information		
Organisation	Support &/or What's Available	Contact Details
The Prettygate Pub	Are offering a takeaway service for roast dinners on Sundays between 1pm to 4pm.	Address: 100 The Commons, Colchester, CO3 4NW
	Delivery is within a 1-mile radius from the pub.	Call: 01206 563497
	Orders need to be pre-booked by Saturday afternoon, as there are only a limited number each week (as of April 2020).	Email: lisa@theprettygate.com
		This is a public <u>Facebook</u> group.

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	They are also doing a virtual pub quiz for more details see their Facebook group.	
Crazy Chef	Offer a takeaway and delivery service.  Aminimumorder of £20 with an additional £2 delivery charge.	Address: 81 The Commons, Colchester CO3 4NN
	To view the menu please visit their <u>Facebook</u> group.	Call: 01206 514989
		This is a public <u>Facebook</u> page.

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## Neighbourhood 6

(Wivenhoe, Old Heath & The Hythe, and Greenstead)

	Important Contacts	
COMMUNITY RESPONSE	Siobhan McLeod	Sarah Stokes
TEAM	Siobhan.Mcleod@colchester.gov.uk	Sarah.Stokes@colchester.gov.uk
	07966 240457	07919 624426
NEIGHBOURHOOD	Andy Williams	For additional information in regards to
MANAGER	07950 862979	Neighbourhood 6 visit this <u>link</u> and to find out more
		about your Neighbourhood Team visit this <u>link.</u>
DIGITAL ACCESS SUPPORT TEAM	, ,	

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Ward Councillors	
Greenstead	
Name:	Tina Bourne
Contact No:	07837 735165
Email:	cllr.tina.bourne@colchester.gov.uk
Name:	Julie Young
Contact No:	07905 403188
Email:	cllr.julie.young@colchester.gov.uk
Name:	Tim Young
Contact No:	07949 066915
Email:	cllr.tim.young@colchester.gov.uk
	Wivenhoe
Name:	Mark Cory
Contact No:	07988 800301
Email:	cllr.mark.cory@colchester.gov.uk
Name:	Cyril Liddy
Contact No:	01206 825276
Email:	cllr.cyril.liddy@colchester.gov.uk
Name:	Andrea Luxford-Vaughan
Contact No:	01206 822097
Email:	cllr.andrea.luxfordvaughan@colchester.gov.uk
	Old Heath and Hythe
Name:	Adam Fox
Contact No:	07790 099940
Email:	cllr.adam.fox@colchester.gov.uk
Name:	Mike Lilley
Contact No:	01206 576024 / 07776 257891
Email:	cllr.mike.lilley@colchester.gov.uk
Name:	Lee Scordis

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Contact No:	07947 541573		
Email:	cllr.lee.scordis@colchester.gov.uk		
	Parish Councils		
	East Donyland Parish Council - serving Rowhedge		
Clerk:	Elizabeth Nelson-Hayes		
Contact No:	01206 729200		
Email:	info@eastdonylandpc.co.uk		
Wivenhoe Town Council			
Name:	Jo Beighton-Emms		
Contact No:	07738 493524		
Email:	townclerk@wivenhoe.gov.uk		

Community Groups & Volunteer Information			
Organisation	Support &/or What's Available	Contact Details	
Rowhedge Covid-19 Support	This Facebook group has been set up to support those self-isolating in order to pick up shopping, post mail, have a friendly phone call, get urgent supplies, medicines delivered and any other help that they can offer.	This the a private Facebook group which you must join to access content.	
Rowhedge Village Facebook page	This Facebook page offers a variety of information and conversations for local residents of Rowhedge.	This is a private <u>Facebook</u> group so you must be logged on to your account to access it.	
Rowhedge Wharf Bloor/Hills "residents" Development Page	This Facebook group offers support for shopping and collecting and or delivering for those residents who are self-isolating.	This the a private <u>Facebook</u> group so you must be logged on to your account to access it.	
Wimpole Road Methodist Church	They are proving information and support via their blog as well as online services. If you would like a chat you can also contact them.	Address: 47 Wimpole Road, Colchester CO1 2DL	

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		Call: 07847 846292
		Email: wimpoleroadmc@gmail.com
		Website: <a href="https://wimpoleroadchurch.org.uk/">https://wimpoleroadchurch.org.uk/</a>
		This is the link to their blog.
Wivenhoe Mutual aid	A network of volunteers backed by Helping Hands, Wivenhoe Foodbank, Reach Out At Christmas and Wivenhoe Town Council.	Call: 01206657685 or 07394910486
	The volunteers (all legal regidents) are able to deliver essentials (if you	Email: HelpWiv@gmail.com
	The volunteers (all local residents) are able to deliver essentials (if you can't leave your home), give you a call (if you're worried or lonely) and walk your dog (if you don't feel up to it).	This is a Facebook group so you must be logged on to your account to access it.
	If you would like help or would like to volunteer you can call or email.	1

Shop Information			
Organisation	Support &/or What's Available	Contact Details	
Greenstead Co-op	Open: Monday to Sunday 7am to 7pm.	Address: The Centre, Greenstead, CO4 3PX	
	10% offfor all NHS workers.		
	2ofeachitempercustomer.	Web:	
	(Except toilet roll: 1 per customer).	https://www.eastofengland.coop/food	
	No special shopping hours.	stores/greenstead-colchester	
Tesco Hythe	Elderly and vulnerable priority time 9am to 10am Monday, Wednesday and Fridays.	Address: Greenstead Road, CO12TE	
		Call: 0345 6779177	

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	NHS priority time 9am to 10am Tuesday and Thursdays.	Web: https://www.tesco.com/
Waitrose	First hour of opening dedicated to elderly and vulnerable.	Address: St Andrews Avenue, CO4 3EQ
	Monday to Saturday 8am to 7pm and Sunday 10:30am to 4:30pm.	Call: 01206861230
		Web: https://www.waitrose.com/
Wivenhoe Co-op	Open: Monday to Saturday 7am to 7pm and Sunday 10am to 4pm.	Address: The Avenue, Wivenhoe, CO7
	10% off for all NHS workers. Two of each item per customers (Except toilet roll: 1 per customer) No special shopping hours.	Web: <a href="https://www.eastofengland.coop/foodstores/wivenhoe">https://www.eastofengland.coop/foodstores/wivenhoe</a>

Food Delivery Information			
Organisation	Support &/or What's Available	Contact Details	
Colchester Foodbank		Address: 7 The Centre, Hawthorn Avenue, CO43PX	
GO4 Enterprises	Is a social enterprise and community interest company who work with voluntary sector organisations, charities, community groups, jobcentres, probation service, local authorities, churches and businesses.	Café on the Rec:	

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	Café on the Rec: Are an emergency point where they are collecting as well as donating food products in order to create food parcels for those in need. Donations can be left onsite at the cafe or collected from the cafe team. Providing a food delivery service to the most vulnerable residents on Old Heath & Hythe.	Address: Recreation Park, near the basketball pitch, dog agility and exercise equipment, CO1 2HE Call: 07581 135091  Web: https://www.go4enterprises.org/  Call: 07581 135091  Web: https://www.go4enterprises.org/  This is a public Facebook group.
Jam Jar Coffee Shop Rowhedge	Offering takeaway and deliveries to customers as well as an ordering service for the following products: bread, milk, eggs, flour, sugar and cream.	Address: Crow's nest Courtyard, 1 Regent Street, Rowhedge, CO5 7EA  Call: 01206 729900  This is a public Facebook group.
Lifting Land Group	Offering a food delivery service for most vulnerable in Greenstead.	Email: cdemliftingland@gmail.com

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Meal Delivery Information			
Organisation	Support &/or What's Available	Contact Details	
The Filling Station at Greenstead	Are offering freshly cooked subsidized meals which can be delivered to the door contact-free, call or email Dale, place an order and pay over the	Call Dale: 07967 550167	
Community Centre	phone.	Email: info@saintycateringsolutions.co.uk	
	For their menulook on their website as of April 2020 it states the menu is		
	coming soon.	Web: <a href="https://www.saintycateringsolutions.c">https://www.saintycateringsolutions.c</a> <a href="o.uk/the-filling-station-cafe">o.uk/the-filling-station-cafe</a>	
		Web: <a href="http://www.greensteadcommunitycentre.org.uk/">http://www.greensteadcommunitycentre.org.uk/</a>	
		This is a public <u>Facebook</u> group.	

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#### **Colchester Boroughwide**

To access all of the Neighbourhood links and information on Colchester Borough Council's website please click <a href="https://www.colchester.gov.uk/info/category/?id=neighbourhood-teams">https://www.colchester.gov.uk/info/category/?id=neighbourhood-teams</a>

Boroughwide Contacts			
Mutual Aid	Name:	Mutual Aid- Info/Resources	
	Email /Web:	https://covidmutualaid.org/resources/	
	Support available:	Covid-19MutualAidUKisagroup of volunteers supporting local community groups organising mutual aid throughout the Covid-19 outbreak in the UK.	
		They focus on providing resources and connecting people to their nearest local groups, willing volunteers and those in need.	
Food Voucher Distribution Centres	Name:	Food Voucher Distribution Centres	
	Email /Web:	<u>ListofColchesterFoodbankReferralAgents and otherFoodprovision</u> <u>providers</u>	
Homeless Charities Contacts	Name:	Beacon House	
	Contact No:	01206 761960	
	Email /Web:	https://www.community360.org.uk/12614-2/	
	Name:	Colchester Night Shelter	
	Contact No:	01206 549885	

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	Email /Web:	https://www.community360.org.uk/12614-2/
	Name:	Streetlink
	Email /Web:	https://www.community360.org.uk/12614-2/
Essex Police	Contact No:	101 or 999
Essex Fire & Rescue	Contact No:	999
East of England Ambulance	Contact No:	999
ECC Schools/Education Queries	Contact No:	03457 430430
		contact@essex.gov.uk
Domestic Abuse Support	Name:	Compass (24/7 Helpline)
	Contact No:	0330 333 7444
	Name:	Next Chapter (Colchester)
	Contact No:	01206 500585
	Name:	National Centre for Domestic Violence
	Contact No:	Call 0800 970 2070 or Text "NCDV" to 60777
	Web:	https://www.ncdv.org.uk/
	Name:	National Domestic Abuse Helpline
	Contact No:	0808 2000 247

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Childline	Contact No:	0800 1111 (Helpline number)
	Web:	https://www.childline.org.uk/
	Support available:	Have tips and support on how to cope with the current situation as well as calming activities.
LiveWell	Name:	LiveWell
	Web:	https://www.livewellcampaign.co.uk/
	Support available:	Provide information about all that is on offer in Essex to improve health and wellbeing.
MacMillan	Name:	MacMillan
	Contact No:	01206 745347
	Web:	https://www.macmillan.org.uk/coronavirus
St Helena Hospice	Name:	St Helena Single Point 24/7 helpline.
	Contact No:	01206 890360
	Support available:	Support and advice relating to end of life.

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Colchester Borough Homes Information				
THIS INFORMATION	THIS INFORMATION IS ONLY RELEVANT FOR TENANTS OF COLCHESTER BOROUGH HOMES			
Community HousingOfficer's	Locality:	Old Heath /Tiptree		
	Name:	Amanda Mayhew		
(These details are correct as of April 2020)	Contact No:	01206 282514 / 07930 229275		
	Locality:	Greenstead East		
	Name:	Jane Graham-Watson		
	Contact No:	01206 282514 / 07956 368199		
	Locality:	Berechurch / New Town		
	Name:	Emma Schofield		
	Contact No:	01206 282514		
	Locality	Greenstead West		
	Name:	Rob Ward		
	Contact No:	01206 282514		
	Locality:	St Anne's / Mile End / Highwoods		
	Name:	Karen Green		
	Contact No:	01206 282514		
	Locality:	Rural North/Castle/Lexden		
	Name:	Michelle Longhurst		
	Contact No:	01206 282514		
	Locality:	Mersea & Plyfleet / Prettygate / Stanway / Wivenhoe		
	Name:	Julie Prior		
	Contact No:	01206 282514		
	Locality:	Shrub End and Marks Tey		
	Name:	Rhian James		
	Contact No:	01206 282514		

Community Groups & Volunteer Information		
Organisation	Support &/or What's Available	Contact Details
Age Concern	Are a local independent charitable company providing services and support for older people in the Colchester area such as telephone befriending service, as well as advice and information.	Call: 01206 368420  Web: <a href="https://www.ageconcerncolchester.org.uk/">https://www.ageconcerncolchester.org.uk/</a>
British RedCross	Are there for you if you need them, they believe that it is kindness that will keep us together.  So, whether you want to give or get help get in touch with them to see if	Web: <a href="https://reserves.redcross.org.uk/">https://reserves.redcross.org.uk/</a>
Careforour Community	their community reserve volunteers can help.  This Facebook group has been set up with the idea of everyone coming together as a community during these very unsettling times.	This is a private Facebook page so you must be logged on to your
	Now making it easier for people to find the information needed, by categorising all posts under 3 main headers, these are Shopping, Advice and Chores. This information can be found by clicking on the 'Units' heading or under the 'Popular Topics' section.	account to access it.
Colchester Borough Emergency Coordinators Group	A volunteering and support Facebook page set up by Ben Sutton, offering a vastamount of advice to the community set up by Ben Sutton.	This is a private Facebook page so you must be logged on to your account to access it.
Colchester Community, News & Events	Are reposting advice from both the NHS and Government as well as reposting anything that local businesses may be offering.	This is a private Facebook page so you must be logged on to your account to access it

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Colchester For Fogies and Old Farts MK II	A mixed community Facebook group for the Colchester area and is aimed at older people offering information and support.	This is a private <u>Facebook</u> page so you must be logged on to your account to access it.
Community-360	Have a team of volunteers, along with other services, they are able to help you with food provision, signposting and many other areas for those who find themselves in need.	Call: 01206 505250  Email: information@community360.org.uk  Web: https://www.community360.org.uk/mental-wellbeing/  This is a public Facebook group.
Gracious Givers for Golden agers	A community Facebook group created to help the elderly population in and around Colchester, they can help with shopping, meals or pick up a prescription.	This is a public <u>Facebook</u> Group.
Health Service Discounts	Information for Health workers detailing about lots of business posting things like free coffee for NHS workers and discounts in supermarkets.	This is a private Facebook group so you must be logged on to your account to access it.
Itallhappensin Colchester	This is an open access group whereby you can find out all the information about what's going on in Colchester including businesses that are posting about offers on reduced rates/free delivery/take outs etc.	This is a private Facebook page so you must be logged on to your account to access it.
Let's Talk Colchester!	This is a group to share anything community and crime related whereby businesses may post about offers of free delivery / takeaways etc.	This is a private Facebook group so you must be logged on to your account to access it.

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Neighbours Information Colchester Essex (NICE)	A Facebook group to provide local information and support in the local communities, paying attention to their neighbours.	This is a private Facebook group so you must be logged on to your account to access it.
NextDoor	A social network which aims to bring neighbours closer together, NextDoor aims to encourage social interaction between neighbours as well as making people aware of crime in their area.  NextDoormakesitsafetoshareonlinethekindsofthingsyousharewith your neighbours in person.  Every neighbour must verify their address in the neighbourhood.  Every neighbour must use their real name.	Web: https://nextdoor.co.uk/
North East Colchester Support Network	<ul> <li>Their focus is on:</li> <li>Those who are elderly and are either self-isolating or having isolation imposed on them</li> <li>Those who are vulnerable</li> <li>Those who are not able to cope with being isolated</li> <li>Signpost to other organisation that can help residents of Colchester</li> </ul>	This is a public <u>Facebook</u> group.
Salvation Army	They have daily affirmations and support on their website.	Address: Butt Road, Colchester, CO3 3DA  Web: <a href="https://www.salvationarmy.org.uk/colchester-citadel">https://www.salvationarmy.org.uk/colchester-citadel</a>

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The Prayer Shelter	This is a place where anyone can come for prayer and feel supported and safe without being judged, give thanks to god for everything and all that he gives us.	This is private Facebook groupso you must be logged on to your account to access it.
	A space for sharing testimonies, scripture, church events, services and much more.	
Warm & Toasty Club	Is a unique life-affirming intergenerational community group working in	Email:
	music, arts and history with people over 60.	thewarmandtoastyclub@gmail.com
	Watch live videos such as singing performances via the Facebook page	This is a public <u>Facebook</u> group.

General Supermarket Information		
Organisation	Support &/or What's Available	Contact Details
Aldi	Have priority opening all day, every day for key workers in the NHS, Police, Fire Service, Blue light card holder, social workers, first responders and St Johns ambulance, all of these will take priority ahead of queues in the store upon showing a valid ID.  This is in addition to early access on a Sunday, where they can enter stores 30 minutes prior to opening.  They are also opening 30 minutes early Monday to Saturday for the Elderly aged 70+ and vulnerable.  (Please note that in England and Wales, this is for browsing only)  Aldi are now offering a "Food Parcels" service, which are available from 18th April 2020, they contain 22 of your essentials, as well as a few treats.	Web: www.aldi.co.uk/

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	Aldi say that this is a great shopping solution for vulnerable people and those who are self-isolating. These are available online only for £24.99 with contactless delivery to ensure everyone's safety.  Due to exceptional demand, the food parcels may not be available all day. Please continue to check the website daily, as they replenish their stock every day.	
Asda	Has a Volunteer Shopping Card which can be purchased online, then the e-card can be sent to the volunteer directly to use or print and then the volunteer uses the received barcode instore, this is via the printout or email on smart device.	Web: <a href="https://cards.asda.com/volunteer">https://cards.asda.com/volunteer</a>
	Asda is working from the government list and has said that they have written to over 91,000 of their most vulnerable customers who had an email address linked to an Asda customer account.	
	Those who received an email have been sent advice about how to claim a delivery slot free of charge.	
CO-OP	Co-op Gift Card is bought and loaded in store which you then present at check out when buying goods.	Web: https://www.coop.co.uk/terms-and-conditions
Iceland	Iceland have announced that they are temporarily limiting online orders to customers who are over state pension age, self-isolating or otherwise vulnerable, such as those who are disabled.	Web: https://www.iceland.co.uk/
	When you go on the Iceland website to book a delivery, a pop up will appear asking if you are over state pension age, vulnerable or self-isolating.	
	If you click yes, you'll be allowed to view the delivery slot calendar.	

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John Lewis and	John Lewis Partnership Gift Card has a card that can be purchased on-	Web:
Waitrose	line and the e-gift card will be delivered to the recipient's email.	https://www.waitrose.com/home/ab
	Waitrose have said that they have committed "at least 25 per cent of our	out waitrose/gift-cards.html
	orders to elderly and vulnerable customers" and confirmed they're in	Web:
	the process of contacting vulnerable customers to offer them delivery	https://www.johnlewis.com/custome
	slots.	r-services/prices-and-payment/gift-
	Weiters a basis as in that to be let the are as a with all are and the average	cards
	Waitrose have said that, to help them cope with demand, they are	Web: https://www.waitrose.com/
	asking customers to wait until they get in touch with them, rather than customers trying to get in touch with Waitrose.	web. https://www.waitrose.com/
	customers if ying to get in todon with waitiose.	
Marks and Spencer	We are all in this together is an e-gift card which can be purchased	Web:
·	online and then this is sent to the recipient via email.	https://www.marksandspencer.com/a
		<u>II-in-this-together/p/p60282075</u>
	This is ideal for someone purchasing shopping on your behalf as you can	
	email the e-gift card to the volunteer or print it out for collection and	
	then the volunteer is able to use the received barcode instore to purchase your shopping.	
	purchase your shopping.	
	Offering various 'Food Boxes', kitchen essentials like pasta, sauces and	
	plus a few sweet treats including shortbread and Percy pigs.	
	Fresh produce and meat boxes also available.	
	Dries vers is CAE to CAE	
	Price range is £15 to £45.	
Morrisons	Morrisons Gift Card can be bought via Voucher Express and can also be	Web:
	bought through High Street Vouchers, but they are not currently	https://www.voucherexpress.co.uk/gi
	delivering owing to Covid-19 this may be via email.	ftcard/morrisons-gift-card.aspx

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	Morrisons has not implemented specific delivery slots for vulnerable customers but has introduced other methods that they are using to try and help those customers.  These changes include:  • Making more delivery slots available to customers through their Morrisons website and through the Morrisons Store on Amazon Prime Now  • Launching a customer call centre for orders to be taken over the phone so that people who don't use online shopping can still order food - that phone number is 0345 322 0000  • Launching food boxes that are designed to provide homes with everyday essentials, with both a vegetarian and meat eater option	https://www.highstreetvouchers.com/gifts/morrisons-gift-cards-vouchers
Sainsbury's	Sainsbury have a Gift Card that you can buy in store, but they also offer a corporate scheme for bulk arrangements. These can also be bought online via Voucher Express.  There is also the option of a Sainsbury's E Gift Card, but this seems to be only a corporate scheme, but redeemable instore from a printout or by showing on a smart phone.	Web: https://www.sainsburysgifts.co.uk/sainsburys gift cards.html  Web: https://www.sainsburysbusinessdirect.co.uk/order/
	Sainsbury's is working with the government to identify those most in need of their home delivery services. Sainsbury's are working from the list from the government that has the details of those extremely vulnerable to the virus. As soon as Sainsbury's has these details, they will get in touch with those customers.	Web: https://www.voucherexpress.co.uk/gi ftcard/sainsbury-s-gift-cards.aspx  Web: https://www.sainsburysbusinessdirec t.co.uk/products/e-gift-cards/
Shopping Slot	Free site that enables you to search for available home delivery slots.	Web: https://shoppingslot.co.uk/

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Tesco	Tesco have a Gift Card that you can buy in store, but they also offer a	Web:
	corporate scheme for bulk arrangements. These can also be bought via	https://www.tesco.com/help/in-
	Voucher Express and via High Street Vouchers.	store-faq/
	They will be delivered via an e-voucher to the recipient email	Web:
		https://www.voucherexpress.co.uk/gi
	Tesco is trying to prioritise home delivery slots for vulnerable customers,	ftcard/tesco-gift-cards.aspx
	reserving "hundreds of thousands of home delivery slots a week"	
	according to a statement from the supermarket chain. They are	Web:
	identifying customers using the list provided by the Government.	https://www.highstreetvouchers.com
		/gifts/tesco-gift-cards-vouchers
	To try and get access to a priority slot, you can phone 0800 917 7359.	Web:
		https://www.tescoforbusiness.com/

Food Delivery Information		
Organisation	Support &/or What's Available	Contact Details
Anglia Produce	Are delivering fresh vegetables and fruit, as well as some store cupboard items (as of April 2020).	Address: Anglia Produce Limited, Foxash Estate, Harwich Road, Lawford, Essex, CO11 2LR
	Visit the <u>website</u> for a full list of produce on offer.	Call: 01206 233471
		Email: sales@angliaproduce.com or homedeliveries@angliaproduce.com
		Web: http://angliaproduce.com/
Birchwood Farm Shop	A variety of different boxes available with different fruit and vegetables, can pay extra for other extras including milk and bread.	Address: Birchwood Road, CO7 6HX

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	Delivery to Langham, Boxted, Dedham, Stratford, Ardleigh, Lawford, Highwoods, and StJohn's.  Call them to place an order and arrange next day delivery or collection.  Open Monday to Friday 9am-3pm (as of April 2020).	Call: 01206 323797  This is a public Facebook group.
Bumbles Greengrocers	Visit the Facebook page for a full list of products available.  Are currently offering a Fruit and Veg Box service with an evening delivery service of after 6pm on Monday, Tuesday or Friday (as of April 2020).  Saturday collections are also available.  Boxes are a minimum order of £10 and delivery is free of charge within the Brightlingsea area.	Address: 24 High Street, Brightlingsea, Colchester CO7 0AG  Call: 07914 496681  Email: <a href="mailto:bumbles.gg@gmail.com">bumbles.gg@gmail.com</a> This is a public <a href="mailto:Facebookgroup">Facebookgroup</a> .
Direct Meats	Delivers meats and store cupboard items, they have a minimum spend to qualify for home delivery, which is £25.00.  Delivery is free on all orders over £49.99, (as of April 2020).  Visit the website for a full list of products available.	Address: Direct Meats, Knights Farm, Swan Street, Chappel, CO6 2EE  Call: 01787 223364  Web: http://www.directmeats.co.uk/ and https://directmeats-foodstore.co.uk/  This is a public Facebook group.
Fairfield Farm	Are delivering a Vegetable Box which includes a variety of vegetables, (as of April 2020).	Address: Fordham Road, Wormingford, CO6 3AQ

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	Delivery is offered for Colchester Postcode areas only.	Call: 01026 241613
	Visit the <u>website</u> for a full list of products available.	Web: <a href="https://fairfieldsfarmcrisps.co.uk/">https://fairfieldsfarmcrisps.co.uk/</a> This is a public <a href="Facebook">Facebook</a> group.
Fruit and Veg 2 U	They offer free delivery to the following areas: Sudbury, Braintree, Chelmsford, Witham and Colchester. They offer a veg box, fruit box, a super mix box, a 25kg sack of potatoes, (as of April 2020).  Visit the website for a full list of products available.	Call: 07876 778338  Email: info@fruitandveg2u.com  Web: https://fruitandveg2u.com/  This is a public Facebook group
Heinz Beans	Are offering the Essentials Bundle which consists of a variety of beans, soup and hoops, for £10, (as of April 2020).  Visit the website for a full list of products available.  Delivery is currently available to addresses in England, Wales and Scotland at £3.50 per bundle.  Where possible they aim to deliver within 2-3 working days by their courier partner Hermes.  After you have placed your order, Hermes will contact you with tracking details where you can request a safe place for the delivery to be placed.	Call: 0116 235 5000  Web: www.heinztohome.co.uk  This is a public Facebook group.
Isolation Deliveries	Supporting those businesses that have turned their normal way of trading face to face into delivery services.	Call: 0330 6061467  Email: info@isolationdeliveries.co.uk

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	This includes a list of business that are delivering food in Colchester who provide you with Dairy, Butchery, Green Grocery, Bakery, Eggs, Fishmongers, Potatoes and Garden supplies.	Web: <a href="https://www.isolationdeliveries.co.uk">https://www.isolationdeliveries.co.uk</a> <a href="https://www.isolationdeliveries.co.uk">/</a>
Jack&TomsIsolation Essentials	Are offering a variety of food packages for delivery, these can include meat, veg and fruit. For a full list of what is on offer visit their <u>Facebook</u> page.	Call: 07706 160862 Web: https://isolationessentials.uk/
	Delivery days are Mondays and Fridays.	This is a public <u>Facebook</u> group.
	To order send them a private message including full address, postcode, and what day delivery, (as of April 2020).	
	Pay by bank transfer please note they only accept cash in exceptional circumstances.	
J Burgess and Sons	Are a local greengrocer who are delivering produce Monday to Saturday, (as of April 2020).	Address: 197 Old Heath Road, CO2 8AY
	Visit the <u>website</u> for a full list of products available.	Call: 01206 795929
		Email: <u>burgessfruit@hotmail.co.uk</u>
		Web: <a href="https://www.jburgessandsons.co.uk/">https://www.jburgessandsons.co.uk/</a>
		This is a public <u>Facebook</u> group.
Layer Marney Lamb	Have a variety of meats available for delivery, orders can be made through email or over the phone, and they can take payment over the phone or cash on delivery.	Address: Unit 1 Heath Rd, Stanway, CO3 0QR
		Call: 01206331179 or 07976225965

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	Alternatively, the shop is still open although it is on a 1 out and 1 in basis so you may have to queue and wait a while, (as of April 2020).  Visit the website for a full list of products available.	Email: layermarneylamb@msn.com  Web: https://www.layermarneylamb.co.uk/
Raynors Fresh Food Delivery	Raynors Fresh Food Delivery Grocery are delivering fresh fruit & veg boxes to your doorstep in their own fleet of refrigerated vans.  Vegan boxes are also available. Visit the website for a full list of products available.  With free delivery across Essex on orders over £40, they deliver Monday to Saturday.  If NHS Workers have any difficulties ordering online, please contact them directly to arrange your delivery, (as of April 2020).	Call: 01245 353249  Web: https://freshfooddeliveries.co.uk/ This is a public Facebook group.
Stonefield Farm Shop	Due to excessive demand, their delivery service will only be available to their most vulnerable customers (as of April 2020).  They will have to apply a £2 delivery charge to every order.  They can offer a collection service from the shop for other customers.	Address: Stonefields, Kelvedon Road, CO5 9SH  Call: 01376 573618  This is a public Facebook group.
Wiltshire Farm Foods	If customers have been identified as extremely vulnerable, they will do their best to help them by delivering frozen ready meals (as of April 2020).  Please pay by card if you possibly can to reduce contact with the delivery driver. All their deliveries are currently 'no-contact' as standard, helping to reduce face-to-face contact with others.	Call: 0800 0773100  Web: https://www.wiltshirefarmfoods.com//

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Meal Delivery Information		
Organisation	Support &/or What's Available	Contact Details
Cricketers Pub	Offer a takeaway food menu.	Address: Spring Lane Fordham Heath CO3 9TG
	Free deliveries to Eight Ash Green, Aldham, Fordham & West Bergholt.	Call: 01206 24066 or 01206 241380
	Customers can collect their orders but will need to phone through so a	
	card payment can be taken over the phone.	Email: Info@thecricketerscolchester.co.uk
	They are offering Ambulance, Police and Fire crews a free soft or hot drink with their order.	Web:
	Open 4pm to 8:30pm Monday to Thursday, 12pm to 8:30pm Friday and Saturday, and 12pm to 7pm Sundays	http://www.thecricketerscolchester.c o.uk/contact.html
	For their menu look on their website or Facebook page.	This is a private <u>Facebook</u> group so you must be logged on to your account to access it.
Deliveroo	This is a website where you can order food from a range of different	Web:
	restaurants and takeaways. Please note you do have to check their website to see if they will deliver in your area.	https://deliveroo.co.uk/restaurants/colchester/colchester
	You can also order via their app using this <u>link</u> .	
Dinners Direct	Established home-meal delivery for Colchester, Wivenhoe and Alresford areas.	Address: Unit 9, Wivenhoe Business Centre, Brook Street, CO7 9DP
	They are providing a range of freshly prepared meals, on a daily basis, to those who are maybe finding cooking etc. a little more difficult.	Call: 01206 826681
		Web: www.dinnersdirectcolchester.co.uk

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	Meals are delivered hot, between 12pm to 2pm, Monday to Friday, on real plates. For those who prefer to eat their meals later, they can also deliver a cold version, plated and freshly prepared that morning, which can be re-heated at a time of their choosing.  For details of their current menu contact them directly.	
Eden Living	This is a delivery service. Their aim is to bring you simple, unpretentious and varied food, using the best quality and value ingredients available.	Address: Russel Road, Clacton on Sea, CO15 6BE
	Every Friday and Saturday they will be delivering some of their bestselling dishes to doorsteps.	Call: 01255 428535
	NHS staff are offered a 20% discount.	Email: Eden.message@gmail.com
	Minimum order of £15 which includes free delivery to Colchester and all villages on route.	This is a public <u>Facebook</u> group.
	Pre order only and this must be placed by 5pm Thursdays.	
Just Eat	Food delivery service from a range of takeaways and restaurants. Please note you do have to check their website to see if they will deliver in your area.	Web: https://www.just-eat.co.uk/
	You can also order via their app using this <u>link</u> .	
Uber Eats	Food delivery service from a range of takeaways and restaurants. Please note you do have to check their website to see if they will deliver in your area.	Web: https://about.ubereats.com/en/

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Bank Information		
Organisation	Support &/or What's Available	Contact Details
Barclays	Until further notice, this branch has changed its regular opening hours to:	Address: 9 High Street, Colchester CO1 1DA
	Are open:	Call: 03457 345345
	Monday to Friday 9am to 2pm Saturday 9am to 12pm	Web: https://www.barclays.co.uk/
Halifax	Are open: Monday to Friday 10am to 2pm	Address: 22-26 Head Street, Colchester CO1 1NG
	They have taken the decision not to open branches at weekends and will not be operating any of their mobile branches until further notice.	Call: 03457 203040
	They are keeping cash in ATMs and continue to offer a counter service for cash and cheques.	Web: https://www.halifax.co.uk/
	As well as helping vulnerable customers and those people and businesses in financial difficulty.	
HSBC	Are open:	Address: 26 High Street, Colchester CO1 1DQ
	Monday to Friday 10am to 2pm	Call: 03457 404404
	They are offering a counter service and they have disabled access as well as both internal and external ATM and the provision of a talking ATM.	Web: https://www.hsbc.co.uk/
Leeds Building Society	Are open:	Address: 30 High Street, Colchester CO1 1DB
	Monday, Tuesday, Thursday and Friday 10am to 3pm	Call: 01206 563788

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	They are limiting the number of visitors, so social distancing can be observed.	Web: <a href="https://www.leedsbuildingsociety.co.">https://www.leedsbuildingsociety.co.</a> <a href="https://www.leedsbuildingsociety.co.">uk/</a>
Lloyds	Are aiming to keep as many branches open as they can, subject to the availability of colleagues. In some cases, they therefore may have to temporarily close a branch.  All branches, effective from the 25th March, will be open from 10am to 2pm Monday to Friday.  They have taken the decision not to open branches at weekends. In addition, they will not be operating any of their mobile branches until further notice.  They are keeping cash in ATMs and continue to offer a counter service for cash and cheques. And helping vulnerable customers and those people and businesses in financial difficulty.	Address: 27 High Street, Colchester CO1 1DU  Call: 03456 021997  Web: https://www.lloydsbank.com/
Metro	Are open Monday to Friday 10am to 4pm.	Address: 31-32, High Street, Colchester CO1 1DB  Call: 02034 027950  Web: <a href="https://www.metrobankonline.co.uk/">https://www.metrobankonline.co.uk/</a>
Nationwide	Are open:  Monday to Friday 10am to 2pm.	Address: 10 Culver Street West, Colchester CO11JG  Call: 08005540601

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		Web: https://www.nationwide.co.uk/
NatWest	Are open:	Address: 25 High Street, Colchester, Essex, CO1 1DG
	Monday to Friday 10am to 1pm.	Call: 03457 888444
	They also have disabled access.	Web:
	With a cash & cheque deposit machine available	https://personal.natwest.com/personal.html
Royal Bank of Scotland	All branches, effective from the 25th March	Address: 45 Head Street, Colchester CO1 1NW
	Are open: Monday to Friday 10am to 2pm	Call: 03457 242424
	They have taken the decision not to open branches at weekends. In addition, they will not be operating any of mobile branches until further notice.	Web: <a href="https://www.bankofscotland.co.uk/">https://www.bankofscotland.co.uk/</a>
	They are keeping cash in ATMs and continue to offer a counter service for cash and cheques.	
	And continue to help vulnerable customers and those people and businesses in financial difficulty.	
Santander	Are open:	Address: 48 High Street, Colchester CO1 1DH
	Monday to Friday 10am to 2pm.	Call: 0800 9123123
		Web: https://www.santander.co.uk/

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	Funding Information	
Organisation	Support &/or What's Available	Contact Details
The Barclays Foundation:	Have launched a £100 million-pound COVID-19 Community Aid Package to charities working to support vulnerable people impacted by the current situation, and to alleviate the associated social and economic hardship caused by the crisis.	Web: <a href="https://home.barclays/news/press-releases/2020/04/barclays-launches-p100-million-covid-19-community-aid-package/">https://home.barclays/news/press-releases/2020/04/barclays-launches-p100-million-covid-19-community-aid-package/</a>
	The package is made up of two components:  Component 1 - Charity Partners Programme:	
	Funding deployed via partnerships with trusted charities who can have a direct and immediate impact on the communities we wish to help in those geographies.	
	Funding to be targeted at programmes as local to Barclays major locations as possible – the places where Barclays colleagues live and work, and where they can potentially help directly.	
	The money will be used to help disadvantaged people (those suffering from social and economic deprivation as a consequence of COVID-19), the elderly and vulnerable communities most at risk from COVID-19, and to support NHS staff and other keyworker communities.	
	Component 2 – Employee Matched Donations Programme:      Barclays will match an individual colleague's donations to charities working to support vulnerable people impacted by COVID-19, and in alleviating the associated social and economic hardship caused by the crisis.	

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Morrisons	The Morrisons Foundation recognises that homeless people are	Web:
Foundation:	particularly vulnerable to COVID-19 because they are more likely to have	https://www.morrisonsfoundation.com
	underlying health conditions and are less able to access basic sanitation.	/latest-news/covid-19/
	For those who are sleeping rough or are in a crowded night shelter, it is impossible to self-isolate and maintain social distance.	
	Applicants should:	
	Be registered with the Commission/OCSR for a minimum of one year and have filed their documents, for example trustees reports and financial accounts on time.	
	Workdirectly with homeless people and provide support of one of more of the areas the fund will cover.	
	Registered charities who care for the homeless can apply for support to cover the following broad areas:	
	Outreach and support for rough sleepers, including provision of essentials	
	Delivery of services in hostels and shelters	
	Information and advice	
Essex Community Foundation Emergency Grants:	The purpose of the Essex Coronavirus Response and Recovery Programme is to get help quickly to voluntary and community organisations in Essex, Southend and Thurrock that are in crisis as a result of the pandemic and need emergency funding to keep their vital services running.	Web: https://www.essexcommunityfoundation.org.uk/grants/grants

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	Initially grants of up to £15,000 will be available.	
	Priority will be given to those delivering vital services to older and vulnerable people, organisations helping to relieve pressure on public services and those co-ordinating a local community response.	
National Lottery Community Fund	The National Lottery Community Fund will give priority to:	Web: https://www.tnlcommunityfund.org.uk/about/coronavirus-updates
Prioritises COVID-19 Projects:	Organisations supporting people who are at high risk from Covid-19	
	Organisations supporting communities most likely to face increased demand and challenges as a direct result of Covid-19	
	Organisations with high potential to support communities with the direct and indirect impact of Covid-19	
Tesco Bags of Help COVID-19 Communities Fund Accepting UK	Tescohas created the new short-term Tesco Bags of Help COVID-19 Communities Fund to support local communities across the UK in response to the Covid-19 crisis.	Web: <a href="https://tescobagsofhelp.org.uk/grant-schemes/tesco-cv-fund/">https://tescobagsofhelp.org.uk/grant-schemes/tesco-cv-fund/</a>
Applications:	Applications will be accepted from organisations such as women's refuges, food banks, hospices, homeless charities, charities supporting the elderly, and charities supporting children's activities.	
	This list is not exhaustive and other organisational types will be considered.	
	Tesco is looking to support organisations:	
	Whose need for services has been disrupted e.g. A food bank whose stocks are running low and need an immediate donation to enable the food bank is restocked	

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Who require to put in place new service     e.g. Charities setting up a new home service to the elderly who     usually attend a monthly lunch club or a charity needing to set up a     telephone service to support beneficiaries
Finding increased demand     e.g. A holiday hunger club needs more resources due to schools     closing, or a childrens centre requires an additional temporary     member of staff

	Other Information		
Organisation	Support &/or What's Available	Contact Details	
Citizens Advice	Telephone Advice, which is usually managed between the hours of 10am to 4pm Monday to Friday.	Call: 0300 330 2104 (for all telephone advice)	
	This number is part of an Essex wide group of Citizens Advice offices enabling calls to be answered when an adviser at a client's local office is not available.	Email: advice.colchester@cabnet.org.uk  Web: www.citizensadvice.org.uk	
	<u>Debt and money advice</u> helpline 07984 405190. A specialist debt adviser accredited by the Institute of Money Advisers is available 9am to 5pm Monday to Wednesday.		
	Help to Claim: Get help claiming Universal Credit by contacting their free national helpline 0800 144 8 444. Advisers are usually available 8am to 6pm Monday to Friday.		

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	Food Bank: They have by arrangement, set up an E-voucher system with Colchester Foodbank which enables clients to access a food parcel within any of the Trussell Trust's food banks.	
Colchester Care Crisis (Helpline)	Caremark Colchester are offering immediate training, support and full PPE equipment for those wanting to help and find employment as a carer.  They are also requesting assistance from local businesses and anyone able to donate a service, skill or item that will be of vital importance during this time.	Call: 01206 487398  Email: colchestercarecrisis@caremark.co.uk  Web: https://www.caremark.co.uk/location s/colchester
First Site	Are offering some online activities including download able artist packs.	Address: Lewis Gardens, Colchester, CO1 1JH  Call: 01206 713700  Web: <a href="https://firstsite.uk/">https://firstsite.uk/</a> This is a public <a href="facebook">Facebook</a> group
My Social Prescribing	Launched in 2013, 'My Social Prescription (MSP) is a community-based scheme led by Community360 across Colchester. It serves to address the social issues that can affect people's well-being.  My Social Prescription does this by connecting people to voluntary and community services, volunteering as well as providing support with health conditions and encouraging self-care.  My Social Prescription is designed to empower individuals.	Call: 01026 505250  Email: msp@community360.org.uk  Web: https://www.community360.org.uk/s ervices/wellbeing/my-social-prescription/

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NHS App	You can request a new or order a repeat prescription, nominate your preferred pharmacy and see what available medicines there are for you.	Web: https://www.nhs.uk/using-the-nhs/nhs-services/the-nhs-app/
	As well as check your symptoms for instant advice or medical help near you.	Or you can download the app from your device's app store. Android app store <u>link</u> Apple app store <u>link</u>
North East Essex COPD Health Coaching	Free COPD coaching which is normally in person, is now offered on a 1-2-1 basis or group based online.	Call: 0300 3039 988
	You can join the group and contact and share to let others know the service is available.	This is a private <u>Facebook</u> group so you must be logged on to your account to access it
South Lanes Market	The South Lanes Facebook group is promoting a weekly online market:	This is a <u>Facebook</u> group which you must join to access content
	Tuesdays between 12pm and 5pm is specifically an Eco Mini market	
	• Thursdays between 9 am and 5 pm is The South Lanes Market This is somewhere independent retailers and makers can share their wares and local people can come and find things they might not be able to get hold of while investing in their local community.	

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Children & Families Information		
Organisation	Support &/or What's Available	Contact Details
BBC CBeebies	CBeebies is designed for 0-6 year olds and includes a range of activities (animation, drama, entertainment, factual and live action).	Web: https://www.bbc.co.uk/cbeebies
BBC Bitesize	BBC Bitesize can be used to help with homework, revision and learning.	Web: https://www.bbc.co.uk/bitesize
Colchester Arts Centre	They are providing online poems, door to door poems, poems on the phone.	Call: 01206 500900  Web: https://www.colchesterartscentre.com/  This is a public Facebook group
Colchester Borough Council - Colchester and Ipswich Museums	Museum From Home: Over the coming weeks the team will be sharing a variety of activities to help educate and entertain. Inspired by the collections across Colchester and Ipswich, from art to nature, archaeology to social history, they hope to bring the museum to you!	Web: https://cimuseums.org.uk/museumfromhome/
Colchester Zoo	During the temporary closure of Colchester Zoo, they are sharing some of what the team and the animals get up to across their social media channels.  From updates, to animal enrichment videos, live chats with the keepers and more!	Website: <a href="https://www.colchester-zoo.com/bringing-the-zoo-to-you/">https://www.colchester-zoo.com/bringing-the-zoo-to-you/</a> This is a public <a href="facebook">Facebook</a> page.  Press here for the <a href="mailto:Twitter link.">Twitter link.</a>
	You can also follow some of their videos via their YouTube playlist.	Press here for the <u>Instagram link.</u>

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	As well as fun videos and information shared on social media, their education team have also put together some fantastic <u>wildlife</u> <u>activities</u> to do at home with the family.	
Essex Child and Family Wellbeing Service	On behalf of Essex County Council and the NHS, Virgin Care and Barnardo's provide a range of child and family services throughout Essex that are free at point of delivery.  They support children, young people and their families, and provide access to support and services to help children and families achieve the best start in life.  Follow their local Facebook page for information and support, along with their Daily Activity Ideas.	Call: 0300 247 0015  Web: https://essexfamilywellbeing.co.uk/  This is a public Facebook page.
Essex Libraries	Essex Library staff are now keeping in touch with babies and toddlers while their buildings are shut. Parents can download 'Rhyme time' rhymes, songs and stories and read short stories from the main county council web site. Both will be updated weekly.  However, they are all asked to hold onto books we have borrowed until the libraries re-open. There will be no overdue fines.	Web: <a href="https://libraries.essex.gov.uk/children-and-young-adults/babies-and-toddlers/">https://libraries.essex.gov.uk/children-and-young-adults/babies-and-toddlers/</a>
Essex Youth Service	Helping young people in Essex to get the most out of school, work and life. Weekly activities available via Zoom.	Web: https://youth.essex.gov.uk/young-people/online-activities/
Home-Start Colchester	Home-Start Colchester is an independent local charity committed to making a real difference to the lives of local children and families.	Web: https://www.homestartcolchester.org.uk /2020/03/23/help-needed/ This is a public Facebook page

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La Leche League Colchester	Advice on breastfeeding whilst in isolation for families.	This is a public Facebook group
Precious Bundles	Providing free quality clothing and equipment for children aged 0 to 5 and new-born starter packs to anyone who needs them.	This is a public <u>Facebook</u> group
The Mercury Theatre	Are showing you how to make puppets online, as well as showing plays, reading and telling stories.	Call: 01206 573948  Web: <a href="http://www.mercurytheatre.co.uk">http://www.mercurytheatre.co.uk</a>
Tots to Teens	A volunteer based and run community group bringing clothes and accessories and essentials to families that need them due to circumstances.  They cater for new-born to 16 years of age.	This is a Facebook group which you must join to access content
Wild Time	Wilderness Foundation has created Wild Time to help everyone through lock down!  With activities to keep the whole family engaged in nature and the outdoors and activities to keep your mind healthy with Mindfulness and Reflections!  Every week they have new footage from Badger Cam (Link), updates on what you can see at this time of year, nature activities and more.	Web: https://wildernessfoundation.org.uk/wild time/  This is the Facebook page Wilderness Foundation.  Instagram: Wilderness Foundation UK Instagram: Chatham Green  Twitter: Wilderness Foundation
Multi Schools Lowdown	The Multi School Council based at Market Field School in Elmstead Market, is launching 'Multi Schools Lowdown'	To access the podcast search for 'Multi Schools Lowdown' on Spotify and other podcast providers.

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This is a free podcast discussing how the group is adapting to the impacts of coronavirus pandemic, information on SEND (Special Education Needs Department) education and targeted support for young people's mental health.	Spotify: Multi Schools Lowdown
young people's mentaineaith.	

Black, Asian And Minority Ethnics (BAME) & Faith Groups Information		
Religion/Group	Support &/or What's Available	Contact Details
Buddhism	Buddhist Door: Senior Thai Monk offers a Buddhist perspective on dealing with COVID- 19.	Web: Senior Thai Monk Offers a  Buddhist Perspective on Dealing with  COVID-19
	For COVID-19 updates.	Available via West London Buddhist Centre and Diamond Way Buddhism
	For classes, courses and other events.	Web: https://manchesterbuddhistcentre.or g.uk/  Or https://bristol-buddhist-centre.org/
Colchester Chinese association	Are delivering a gift of groceries to their Colchester Chinese Association seniormembers aged 65 or above who do not live with extended family and helping them in any other way that they can.	Address: 1-3 Bloomfield Place, 25 St Botolph's Street, CO2 7EA  Web: https://www.colchesterchineseassociation.co.uk/  This is a public Facebook group.

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Christianity	Church buildings are currently closed for public worship, private prayer and all other meetings and activities except for vital community services until further notice.  Find out more via the website about what is on offer.	Web: https://www.churchofengland.org/m ore/media-centre/coronavirus-covid- 19-guidance-churches
	An organisation that works through the Church of England's local parish networks, with churches and alongside other faith-based and secular organisations, national and local government, charities and foundations, as well as individual supporters, to bring about positive change in communities.	Web: https://cuf.org.uk/
	Christian Aid exists to create a world where everyone can live a full life, free from poverty.  Find out more about their Coronavirus Emergency Appeal here.	Web: https://www.christianaid.org.uk/
Hinduism	Hindu Council UK represents an amalgamation of various Hindu denominations in the UK through their temple bodies and cultural organisations.	Web: http://www.hinducounciluk.org/2020 /04/01/temples-lock-down-advice/
	Guidance on temple closures: Temple management for temples across the UK have been encouraged to close temples and take steps that elder devotees are being looked after.	
	It is very important that older people are not isolated, therefore, if the temples have facilities and volunteers then meals can be prepared and delivered to the people most in need.	
	You can also access further guidance from:  • <u>Hindu Forum ofBritain</u> • <u>National Hindu StudentsForum</u>	

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Islam	Colchester Islamic Cultural Association. The mosque is closed until further notice. They have a page on their website with COVID-19 updates and information. For more updates visit their Facebook page.	Address: 1-3Bloomfield Place, 25St Botolph's Street, CO2 7EA  Web: Colchester Islamic Cultural Association
	The Muslim Council of Britain regularly updates their guidance to help inform a range of groups. Including individuals, mosques, and educational institutions.	This is a public Facebook group.  Web: https://mcb.org.uk/mcb- updates/coronavirus-guidance-for- mosques-and-madrassas/
	They also provide advice for parents, and guidance on coping with stress during COVID-19.	
	The British Islamic Medical Association has put together an information leaflet to help inform the decision making for those responsible for administering religious burials.	Press here for the leaflet link
	There is also an <u>accompanying flowchart</u> to show the correct pathway to follow.	
	The National Zakat Foundation is offering support through four funds:  • Hardship Relief Fund	Web: https://nzf.org.uk/apply-for- zakat/
	<ul><li>Housing Fund</li><li>Work Fund</li></ul>	
	Education Fund	

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	In partnership with Louise Butt Copywriting, AWN is offering a free bid writing service to support individuals and organisations applying for funding.  AWN also has a list of available COVID-19 related funding pots.	Web: <a href="https://www.allwaysnetwork.org.uk/f">https://www.allwaysnetwork.org.uk/f</a> <a href="mailto:unding-pots">unding-pots</a>
Judaism	The Jewish Leadership Council brings together the major British Jewish organisations to work for the good of the Jewish community.	Web: https://www.thejlc.org/
	In the face of the Covid-19 crisis, Jewish Care, Nightingale Hammerson and The Fed have come together to make sure the most vulnerable members of the Jewish community receive the additional care they so urgently need.	Web: https://www.jewishcare.org/jewishho mesemergencyappeal/donate
	Union of Jewish Students along with most of the world are responding to the needs of our community, alongside the challenges faced by the necessary restrictions imposed  You can read the full UJS Guidelines on Coronavirus here.	Web: https://www.ujs.org.uk/
Sikhism	Sikh coalition. A range of resources and guides from the Sikh Coalition, including travel restrictions and an e-learning resource. Most resources available in both English and Punjabi.	Web: https://www.sikhcoalition.org/our- work/empowering-the- community/covid-19-response- resources/
	Sikh Helpline. Free professional and confidential counselling over telephone or email.	Call: 08456 440704  Web: <a href="https://www.sikhhelpline.com/corona-virus/">https://www.sikhhelpline.com/corona-virus/</a>

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Further information is available in other languages via the <u>GOV.UK website</u> they have a variety of public health messages related to Covid-19.

Alternatively you can visit the AskDoc <u>website</u> which has a number of short videos translating the NHS England Covid-19 advice in various languages via <u>here</u>.

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